

## Norma Osteen

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**From:** Sanita, Dennis J.  
**Sent:** 07/12/2002 07:54:47 AM  
**To:** O'Steen, Norma  
**CC:**  
**BCC:**  
**Subject:** RE: 788

We can only cut off the bolt lock portion of the safety on the customers original trigger assem.

-----Original Message-----

**From:** O'Steen, Norma  
**Sent:** Thursday, July 11, 2002 4:34 PM  
**To:** Sanita, Dennis J.  
**Subject:** FW: 788

Dennis,

We discussed this a couple of weeks ago but another question has arisen. If a person has a pre-1968 Model 788 with the bolt lock is there any where that they can get a new trigger without the bolt lock? Can the gun be fitted with the post-1968 trigger?

Norma

-----Original Message-----

**From:** O'Steen, Norma  
**Sent:** Thursday, June 27, 2002 1:28 PM  
**To:** Sanita, Dennis J.  
**Subject:** 788

I have had two callers tell me that the Model 788 was produced until 1968 with a bolt lock style safety and in 1969 we began offering this gun with a non-bolt lock style safety. I can't find any information that references any such change. These calls are coming from owners of the Model 788 that are inquiring why their gun is not included in the SMP. Is there credibility to these claims? Thank you for your assistance.

Norma Wray O'Steen

Senior Consumer Service Representative

Remington Arms Company, Inc.