

**Karin Hollmer**

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**From:** Sanita, Dennis J.  
**Sent:** 05/07/2002 12:52:57 PM  
**To:** Hollmer, Karin; Wheelock, Lyle E.  
**CC:** Nickerson, E. Ken  
**BCC:**  
**Subject:** RE: Ray's Sport Shop, North Plainfield, NJ

I called Ray's this AM, spoke with the owner and manager, they were unaware of any concerns with Remington? The gunsmith is on vacation all this week, so the consumer did not speak with him? Karin, do you have the consumers name and phone number who report this to us?

-----Original Message-----

**From:** Hollmer, Karin  
**Sent:** Monday, May 06, 2002 3:46 PM  
**To:** Wheelock, Lyle E.; Sanita, Dennis J.  
**Cc:** Nickerson, E. Ken  
**Subject:** Ray's Sport Shop, North Plainfield, NJ

A consumer just called regarding Ray's:

Said they cannot do the bolt lock safety modification and they have been having "issues/run-a-round" with Remington with this program.

Ray's Sport Shop

559 Route 22

North Plainfield, NJ 07060

908-561-4400