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Friday

EXTN CALLS	AVG EXTN TIME	TOTAL TIME STAFFED	TOTAL HOLD TIME
15	1:09	478:51	20:54
42	0:36	479:25	23:13
35	0:56	485:08	25:43
33	0:21	479:33	4:13
18	1:38	478:40	11:01
36	0:42	482:59	22:44
51	1:11	479:41	19:07
39	0:41	479:28	13:28
37	1:56	478:33	0:23
28	0:54	482:39	11:15
54	1:23	411:27	33:59
0	0:00	33:44	0:00
33	0:31	477:54	13:00
421	0:59	5,728:02	199:00