

Remington Arms Co., Inc.  
Bolt-Action Bolt-Lock Safety Modification Program  
Question and Answers  
Version 1

Question	Answer
<b>How can I tell if my firearm has a bolt lock safety</b>	<p>Assess age and how gun was purchased – based on answers assess whether gun is likely to our not likely to have the feature. if unsure walk customer through the following:</p> <ol style="list-style-type: none"> <li>1. Are you familiar with 10 commandments of Firearms Safety? <ul style="list-style-type: none"> <li>• Web, mail or fax it to you</li> </ul> </li> <li>2. Have you got the firearm in front of you – if no – please get it and call me back</li> <li>3. OK, now that you have the gun - make sure it is pointed in a safe direction -</li> <li>4. Lets make sure it is unloaded Check firearm (magazine, blind magazine, chamber etc.)</li> <li>5. Make sure the safety is in the “S” or “On Safe” position - <b>make sure your finger is not touching or near the trigger</b></li> <li>6. Move the bolt forward and close it down</li> <li>7. Without touching the safety, can you lift the bolt handle and pull the bolt back out. If yes then you do not have a bolt lock gun</li> <li>8. If you could not, then you probably have a bolt lock gun</li> <li>9. Make sure gun is pointed in a safe direction</li> <li>10. OK, so you could not pull the bolt back – Make sure your finger is not near the trigger. Push the safety arm to the “F” or “Off or Fire” position – now, see if you can pull the bolt handle up - if you can now then you have a gun with a bolt lock safety mechanism. If you still can't get the bolt open then something else is wrong with your gun and we need to get it to a gunsmith</li> </ol> <p><b>Remember please take our 10 commandments of safety course on the web and advise your friends and family to do the same.</b></p>
<b>I read the information on the bolt-lock program. What do I do with my rifle?</b>	<p>Does your rifle have the bolt lock style safety? Need to make some choices</p> <ol style="list-style-type: none"> <li>1. Determine if you firearm has the bolt-lock mechanism</li> <li>2. Determine if you want to take advantage of the program</li> <li>3. If yes to both, then we need to get the firearm to either a Remington Authorized Repair Station or have it returned to the factory. See the website for detailed instructions.</li> <li>4. If no to either question, make sure they are aware of our Remington Safety center for tips and suggestions on safe gun handling, purchasing a used gun etc.</li> </ol>
<b>Is this a recall?</b>	<p>No, it is not a recall. This is a safety modification program that is voluntary.</p> <p>This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize products</p>
<b>Why is Remington offering this safety modification program?</b>	<p>We are offering this modification for several reasons. They are</p> <ol style="list-style-type: none"> <li>1. Consumers preference for this feature has waned over the last twenty years.</li> <li>2. All guns Remington produced since mid 1982 do not have this feature and as such we want to offer people who own older guns the ability to upgrade to the current safety mechanism, particularly those who may not feel need for bolt-lock.</li> <li>3. People who have bought older guns or inherited older guns may not be familiar with the operation of the bolt-lock</li> </ol>