

Remington Arms Co., Inc.  
 Bolt-Action Bolt-Lock Safety Modification Program  
 Question and Answers  
 Version 1

Question	Answer
	<p>Over 4 million model 700 of these rifles have been sold to hunters, target shooters and law enforcement agencies across the United States. When used following the rules of safe gun handling, including proper maintenance, and not inappropriately altered, the Remington model 700 is a safe rifle. We suggest you go to "the safety center" on our website <a href="http://www.remington.com">www.remington.com</a></p>
<p><b>I had my rifle changed when the TV program came out. Can I have the \$20 coupon? When? Which TV program? "60 Minutes" in 1994? Barber stories on CBS News, CNN?</b></p>	<p>Yes, Remington has sent coupon to everyone who had the change to their rifle done through Remington. If you have not received a coupon for the \$20 in the mail please let me have your mailing address and I will send one out.</p>
<p><b>Can I have a box for shipping?</b></p>	<p>If you have a rifle that you have a concern about we can send you a box.</p>
<p><b>Is there a charge for anything other than the trigger?</b></p>	<p>Yes, there are there items that may need to be changed that are not covered under the \$20 trigger cleaning/inspection. What might those be? - Cracked stocks, broken bolt handles, marred barrels etc)</p>
<p><b>Is my model eligible for the change if so what is the cost?</b>                  -721,722                  -660,600                  -725                  -788                  -XP-100                  -40X                  - Seven                  -710</p>	<p>Yes, the models 721, 722, *600, *660, *XP-100, and 40X are models that will remove the bolt lock for a \$20 charge</p> <p>*The 600, 660, and xp-100 were part of an earlier recall and if your 600, 660, and xp-100 are included in this recall and had not been updated your trigger assembly will be replaced to a non bolt-lock style trigger and safety at no charge.</p> <p>Model's Seven and 710 do not have the bolt-lock feature and never have had them.</p> <p>Remington Model 725 rifles have a three-position safety which permits those rifles to be unloaded with the safety in the "mid" position.</p> <p>Model 788 - The model 788 has a bolt-lock mechanism installed on guns made prior to 1975, but it is different than the one installed on the firearms included in this safety modification program and therefore not included.</p>
<p><b>Why did you put a special section on our website for the bolt lock?</b></p>	<p>Because we want customers to be aware of the offer. Our website is a new extension to our commitment to safety. Ever since the company was founded in the early 1800's, safety has been an important part of the Remington Arms Company. Each year we spend thousands of dollars educating consumers on safe gun handling practices through our contributions to conservation and education foundations, our website, the instructions manuals in each gun we sell and our various publications we send to consumers. The website has allowed us to reach more people with a greater variety of offerings uniquely tailored to different audiences from the novice new shooter to the experienced deer hunter. The Internet is the most effective way to reach a large part of the user base with up to date information.</p> <p>Some of the major safety sections within <b>Safety 1<sup>st</sup></b> are as follows: (see website):</p> <ul style="list-style-type: none"> <li>- 10 commandments of Firearms Safety course</li> <li>- Shotgun safety section</li> <li>- Black powder safety</li> </ul>