

Remington Arms Co., Inc.  
 Bolt-Action Bolt-Lock Safety Modification Program  
 Question and Answers  
 Version 1

Question	Answer
	proper maintenance, and not inappropriately altered, the Remington model 700 is a safe rifle. We suggest you go to the safety center on our website <a href="http://www.remington.com">www.remington.com</a>
<b>I had my rifle changed when the TV program came out, can I have the \$20 coupon?</b>	Yes, Remington has sent coupon to everyone who had the change to their rifle done through Remington. If you have not received a coupon for the \$20 in the mail please let me have your mailing address and I will send one out.
<b>Can I have a box for shipping?</b>	If you have a rifle that you have a concern about we can send you a box.
<b>Is there a charge for anything other than the trigger?</b>	Yes, there are there items that may need to be changed that are not covered under the \$20 trigger cleaning/inspection.
<b>Is my model eligible for the change if so what is the cost?</b> -721,722 -660,600 -725 -788 -XP-100 -40X - Seven -710	Yes, the models 721, 722, *600, *660, *XP-100, and 40X are models that will remove the bolt lock for a \$20 charge. *The 600, 660, and xp-100 were part of an earlier recall and if your 600, 660, and xp-100 are included in this recall and had not been updated your trigger assembly will be replaced to a non bolt-lock style trigger and safety at no charge. If you have a 725, 788, Seven, or 710 you do not have a bolt lock safety or the bolt lock does not operate in the same manner.
<b>Why did you put a special section on our website for the bolt lock?</b>	Our website is just a new extension to our commitment to safety. Ever since the company was founded in the early 1800's, safety has been an important part of the Remington Arms Company. Each year we spend thousands of dollars educating consumers on safe gun handling practices through our contributions to conservation and education foundations, our website, the instructions manuals in each gun we sell and our various publications we send to consumers. The website has allowed us to reach more people with a greater variety of offerings uniquely tailored to different audiences from the novice new shooter to the experienced deer hunter. The Internet is the most effective way to reach a large part of the user base with up to date information.  Some of our major components are we have rolled out other safety related sections (see website): <ul style="list-style-type: none"> <li>- 10 commandments of Firearms Safety course</li> <li>- Shotgun safety section</li> <li>- Black powder safety</li> <li>- Ammunition safety</li> <li>- Tree stand safety</li> <li>- Safety product we sell</li> <li>- Education links for local safety courses</li> </ul> It is always being updated with more safety related information on an ongoing basis and the key section will be rotated on the hunting seasons. We are continually marketing quality firearms that can be used reliably. Safety has always been important to Remington. Focusing on safety on the website is part of that long-term concern.
<b>Is my rimfire under this program because it is a bolt lock gun</b>	Not this program only covers bolt action centerfire firearms
<b>Have the Barber's filed a lawsuit against you</b>	Yes they have.