

JOHN LOSCHIN

From: Earles, Jessica
Sent: 03/12/2001 04:15:45 PM
To: Madison Consumer Services
CC:
BCC:
Subject: 700 TPA

FYI

I just spoke with a gentleman that has already called twice in the last couple hours and talked to two other people about the Model 700, he told me that he is trying to see how many different answers he gets from us and he also told me that we already sent him a box to send his gun in but now he is considering talking to the barber lawyer instead. He bought his gun in the early 70's and said that it had a accidental discharge not long after he purchased it. He tries to get you to say there is something wrong with the trigger and that we know it we just don't want to waste the time and money fixing the problem.

Jessica Earles
Remington Arms Company, Inc.
870 Remington Dr.
P.O. Box 700
Madison, N.C. 27025
Phone # (336) 548-8788
Fax # (336) 548-7801
Earlesjs@Remington.com
Visit Remington Country @
www.remington.com