

2-1-2011 Total calls 1801

CALLING AS RESULT OF BROADCAST

Yes |||| |

No |

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM | |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support |

---

Inquisitive on Rem position |

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern | |

Feedback |

Safety Issue | | |

No Problem w/ firearm

ARS sent

To PRODUCT SERVICES | | |

S/N check | |

**700 Log Sheet – 2010 CNBC Story**

Date: 2/1/11 CSR: Anne

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington  Supportive of Remington
- Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

*irate*

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2-1-11 CSR: Row

Is the customer calling as a result of the broadcast?  YES  NO

Initial tone/Attitude of the caller:

- Angry at Remington  Supportive of Remington
- Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: KEVIN EDGE

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: 71504137 2008

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2/1/11 CSR: Chris

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

- Angry at Remington  Supportive of Remington
- Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

Putting Aftermarket trigger parts in trigger.  
wanted info about adjuster screw. Told trigger should

700 Log Sheet - 2010 CNBC Story

Date: 2/11/11 CSR: Chris

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

Transfer to Product Service

700 Log Sheet - 2010 CNBC Story

Date: 2/1/01 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

Transferred to Product Services

**700 Log Sheet - 2010 CNBC Story**

Date: 2/1/01 CSR: Andrew Tacer

Is the customer calling as a result of the broadcast? **YES** NO

**Initial tone/Attitude of the caller:**

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

**Nature/Purpose of Call:**

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

**Customer Owns a Model 700:**

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

Calling to see if his 700 was included  
in SMP

700 Log Sheet - 2010 CNBC Story

Date: 2-1-11 CSR: Ron

Is the customer calling as a result of the broadcast?  YES  NO

Initial tone/Attitude of the caller:

Angry at Remington  Supportive of Remington

Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Mike Bjornstad

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: 6517240 (1571)

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

2-2-2011 Total calls 1594

CALLING AS RESULT OF BROADCAST

Yes + + + +

No

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support

---

Inquisitive on Rem position

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern | | |

Feedback

Safety Issue |

No Problem w/ firearm

ARS sent

To PRODUCT SERVICES )

S/N check | | |

700 Log Sheet - 2010 CNBC Story

Date: Feb 2, 2011 CSR: SDH

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington  Supportive of Remington  
 Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)  
 Inquisitive about Remington position  
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700  
 seeking company feedback regarding direction/use of personal Model 700  
 claims they experienced a "safety" related issue with their personal Model 700  
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Victor Suspaia

Address: 301 LANCASTER  
LONGVIEW TX 75601

Phone: 903 452-7523

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\* Yes 5 Labels @ 30165

Comments:

is sending 15 guns, is concerned about safety of guns after seeing program and

**700 Log Sheet - 2010 CNBC Story**

Date: 2/2/11 CSR: T-ams

Is the customer calling as a result of the broadcast? **YES** NO

**Initial tone/Attitude of the caller:**

- Angry at Remington                       Supportive of Remington
- Angry at CNBC for airing               Supportive of CNBC

**Nature/Purpose of Call:**

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

**Customer Owns a Model 700:**

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

2129 - FSR

\*\*\*\*\*Internal Use Only\*\*\*\*\*  
**700 Log Sheet - 2010 CNBC Story**

Date: 2/2/11 CSR: Chris

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

- Angry at Remington                       Supportive of Remington  
 Angry at CNBC for airing               Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)  
 Inquisitive about Remington position  
 Calling to provide broadcast feedback

---

Customer Owns a Model 700:

- General concern of safety with personal model 700  
 seeking company feedback regarding direction/use of personal Model 700  
 claims they experienced a "safety" related issue with their personal Model 700  
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

*SMF*

**700 Log Sheet - 2010 CNBC Story**

Date: 2/2/11 CSR: Chris

Is the customer calling as a result of the broadcast? (YES) NO

**Initial tone/Attitude of the caller:**

- Angry at Remington                       Supportive of Remington
- Angry at CNBC for airing               Supportive of CNBC

**Nature/Purpose of Call:**

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

**Customer Owns a Model 700:**

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: C6224274                      B 6679003

\*\*\*Send an ARS label\*\*\*

Comments:

Age

700 Log Sheet - 2010 CNBC Story

Date: 2/2/11 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington                       Supportive of Remington
- Angry at CNBC for airing               Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?              YES              NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

Calling to see if rifle is included  
in SMP

**700 Log Sheet - 2010 CNBC Story**

Date: 2-2-11 CSR: LMW

Is the customer calling as a result of the broadcast? **YES** NO

Initial tone/Attitude of the caller:

Articulate

- Angry at Remington                       Supportive of Remington
- Angry at CNBC for airing               Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: E6602976

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

Q3-2011 Total calls 1511

CALLING AS RESULT OF BROADCAST

Yes ~~||||~~ ||

No |||

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support |

---

Inquisitive on Rem position

Calling to provide Broadcast feedback

DWNS MODEL 700

General Concern ~~||||~~ |

Feedback

Safety Issue |

No Problem w/ firearm |||

ARS sent ||||

To PRODUCT SERVICES |

S/N check ~~||||~~

**700 Log Sheet - 2010 CNBC Story**

Date: \_\_\_\_\_ CSR: ANNE

Is the customer calling as a result of the broadcast? YES NO

**Initial tone/Attitude of the caller:**

- Angry at Remington                       Supportive of Remington
- Angry at CNBC for airing               Supportive of CNBC

**Nature/Purpose of Call:**

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

**Customer Owns a Model 700:**

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Thomas Wilson

Address: 28 Saratoga Ave, Apt D5  
Pleasantville NY 10570

Phone: 414 769 7552

Serial #: A6492752

\*\*\*Send an ARS label\*\*\*

Comments:

On local News Station

700 Log Sheet - 2010 CNBC Story

Date: \_\_\_\_\_ CSR: SDT

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington                       Supportive of Remington
- Angry at CNBC for airing               Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: STEVEN GEE

Address: 5107 DANA LEIGH  
Houston, TX 77066

Phone: 281 704-1101

Serial #: 6243046

\*\*\*Send an ARS label\*\*\* Yes

Comments:

\_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2-3-11 CSR: Danny

Is the customer calling as a result of the broadcast?  YES  NO

Initial tone/Attitude of the caller:

- Angry at Remington  Supportive of Remington
- Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES  NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

SMP Questions

700 Log Sheet - 2010 CNBC Story

Date: 2-3-11 CSR: Pammy

Is the customer calling as a result of the broadcast? YES  NO

Initial tone/Attitude of the caller:

- Angry at Remington  Supportive of Remington
- Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: E6535193

\*\*\*Send an ARS label\*\*\*

Comments:

SMP questions 1999 rifle

### 700 Log Sheet - 2010 CNBC Story

Date: 2/3/11 CSR: Chris

Is the customer calling as a result of the broadcast? YES  NO

Initial tone/Attitude of the caller:

- Angry at Remington                       Supportive of Remington
- Angry at CNBC for airing               Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: 6240455 (1969)

\*\*\*Send an ARS label\*\*\*

Comments:

SMP  
\_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2-3-11 CSR: CHUCK

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington                       Supportive of Remington
- Angry at CNBC for airing               Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?              YES              NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

Has several 700's will check  
on Bolt lock feature.

700 Log Sheet - 2010 CNBC Story

Date: 2-3-11 CSR: [Signature]

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

700 - fired  
transferred to Product Service

**700 Log Sheet - 2010 CNBC Story**

Date: 2-3-11 CSR: LM

Is the customer calling as a result of the broadcast? YES **NO**

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments: AMP

700 Log Sheet - 2010 CNBC Story

Date: 2-3-1 CSR: Ran

Is the customer calling as a result of the broadcast?  YES  NO

Initial tone/Attitude of the caller:

- Angry at Remington  Supportive of Remington
- Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?  YES  NO

Consumer Name: Herb Schroeder

Address: \_\_\_\_\_

Phone: 912-378-4157

Serial #: 679 2671  A63392 10  1876

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

2-4-2011 TOTAL CALLS 1611

CALLING AS RESULT OF BROADCAST

Yes ||||

No |

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM ||

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support | |

---

Inquisitive on Rem position |

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern ) |||

Feedback

Safety Issue

No Problem w/ firearm |

ARS sent |

To PRODUCT SERVICES

S/N check ||||

700 Log Sheet – 2010 CNBC Story

Date: \_\_\_\_\_ CSR: Steve

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington                       Supportive of Remington
- Angry at CNBC for airing               Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Ronald FPROJNY

Address: 2267 South St  
Ovid, NY 14521

Phone: 585-721-7976

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\* Yes

Comments:  
\_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2/4/11 CSR: Chris

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington  Supportive of Remington

Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

SMP 60's model

\*\*\*\*\*Internal Use Only\*\*\*\*\*  
700 Log Sheet - 2010 CNBC Story

Date: \_\_\_\_\_ CSR: Amid

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

Angry at Remington                       Supportive of Remington  
 Angry at CNBC for airing               Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)  
 Inquisitive about Remington position  
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700  
 seeking company feedback regarding direction/use of personal Model 700  
 claims they experienced a "safety" related issue with their personal Model 700  
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: B6847923

\*\*\*Send an ARS label\*\*\*

Comments:  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2-4-17 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

1 Angry at Remington ✓ Supportive of Remington  
\_\_\_ Angry at CNBC for airing \_\_\_ Supportive of CNBC

Nature/Purpose of Call:

✓ Calling to offer support (pro-Remington)  
\_\_\_ Inquisitive about Remington position  
\_\_\_ Calling to provide broadcast feedback

Customer Owns a Model 700:

✓ General concern of safety with personal model 700  
\_\_\_ seeking company feedback regarding direction/use of personal Model 700  
\_\_\_ claims they experienced a "safety" related issue with their personal Model 700  
\_\_\_ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: JOE MIRABELLA

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: DW 73 6514500

\*\*\*Send an ARS label\*\*\*

Comments:  
\_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2-4-11 CSR: Ron

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

Angry at Remington  Supportive of Remington

Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: B. H. Roberts

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: 6798064 1375

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2/4/11 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: A6349473

\*\*\*Send an ARS label\*\*\*

Comments:  
\_\_\_\_\_  
\_\_\_\_\_

2-7-2011 2018 Total

CALLING AS RESULT OF BROADCAST

Yes **||||**

No

ATTITUDE

Angry at Remington

Angry CNBC **|**

Supportive of REM **|**

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support **|**

---

Inquisitive on Rem position **|||**

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern **|**

Feedback

Safety Issue **| |**

No Problem w/ firearm

ARS sent

To PRODUCT SERVICES **|**

S/N check **|||**

**700 Log Sheet - 2010 CNBC Story**

Date: 2/7/10 CSR: T. JAVIS

Is the customer calling as a result of the broadcast? **YES** NO

**Initial tone/Attitude of the caller:**

- Angry at Remington                       Supportive of Remington
- Angry at CNBC for airing               Supportive of CNBC

**Nature/Purpose of Call:**

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

**Customer Owns a Model 700:**

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

**Comments:**

XR-100 FSR → 2129

700 Log Sheet - 2010 CNBC Story

Date: 2-7-11 CSR: Row

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: John Arnett

Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: 6883536 1976

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2/7/11 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Steve Zhierajewski

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: B6267720

\*\*\*Send an ARS label\*\*\*

Comments:

Would like to participate in SMP

700 Log Sheet - 2010 CNBC Story

Date: 2/7/11 CSR: Andrew Turner

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: B6813532

\*\*\*Send an ARS label\*\*\*

Comments:

Cust. is sending rifle into have  
firearm inspected

700 Log Sheet - 2010 CNBC Story

Date: 9-7-11 CSR: [Signature]

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2/7/11 CSR: Anne

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

Angry at Remington  Supportive of Remington

Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)

Inquisitive about Remington position

Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700

seeking company feedback regarding direction/use of personal Model 700

claims they experienced a "safety" related issue with their personal Model 700

has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Sam Schaeckelford

Address: 1096 Mechem Dr Suite 616  
Ruidoso, NM 88345

Phone: 575-937-6670 / 258-2029

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

2-8-2011 Total Calls 1923

CALLING AS RESULT OF BROADCAST

Yes |||||

No |

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM |||

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ||

---

Inquisitive on Rem position

Calling to provide Broadcast feedback

OWNS MODEL 700

General Concern |||||

Feedback

Safety Issue |

No Problem w/ firearm |

ARS sent ||

To PRODUCT SERVICES

S/N check |||

700 Log Sheet - 2010 CNBC Story

Date: 2-8-11 CSR: J.B. Irving

Is the customer calling as a result of the broadcast? (YES) NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory?                      YES                      NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

Saw Show. General safety questions.

700 Log Sheet - 2010 CNBC Story

Date: 2-8-11 CSR: J.B. Irving

Is the customer calling as a result of the broadcast?  YES NO

Initial tone/Attitude of the caller:

- Angry at Remington  Supportive of Remington
- Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

He is giving rifle to grandson  
and is worried after CNBC SHOW

700 Log Sheet - 2010 CNBC Story

Date: 2-8-11 CSR: Rw

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington
- Supportive of Remington
- Angry at CNBC for airing
- Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Tim Ferguson

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2-8-11 CSR: Con

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington  Supportive of Remington
- Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: MIKE DEBAL

Address: \_\_\_\_\_

Phone: 810-225-

Serial #: 7 81

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_

\*\*\*\*\*Internal Use Only\*\*\*\*\*

700 Log Sheet - 2010 CNBC Story

Date: 2-8-11 CSR: Ron

Is the customer calling as a result of the broadcast?  YES  NO

Initial tone/Attitude of the caller:

Angry at Remington  Supportive of Remington  
 Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

Calling to offer support (pro-Remington)  
 Inquisitive about Remington position  
 Calling to provide broadcast feedback

Customer Owns a Model 700:

General concern of safety with personal model 700  
 seeking company feedback regarding direction/use of personal Model 700  
 claims they experienced a "safety" related issue with their personal Model 700  
 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: Robert McHulla

Address: \_\_\_\_\_

Phone: 428-353-4030

Serial #: A673 7468 (1979)

\*\*\*Send an ARS label\*\*\* 7778008 (2007)

06833884 (1984)  
86423741 (1983)  
58342107 (1985)

Comments:

700 Log Sheet - 2010 CNBC Story

Date: 2-8 CSR: Anne

Is the customer calling as a result of the broadcast? YES (NO)

Initial tone/Attitude of the caller:

- Angry at Remington  Supportive of Remington
- Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? (YES) NO

Consumer Name: Russell Swanson

Address: 4484 Cynical Forest Dr.  
GAINESVILLE VA 20155

Phone: 703-754 0142

Serial #: A6824510

\*\*\*Send an ARS label\*\*\* YES

Comments: \_\_\_\_\_  
\_\_\_\_\_

700 Log Sheet - 2010 CNBC Story

Date: 2/8 CSR: Aune

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

- Angry at Remington  Supportive of Remington
- Angry at CNBC for airing  Supportive of CNBC

Nature/Purpose of Call:

- Calling to offer support (pro-Remington)
- Inquisitive about Remington position
- Calling to provide broadcast feedback

*Bolt Lock  
Safety Program*

Customer Owns a Model 700:

- General concern of safety with personal model 700
- seeking company feedback regarding direction/use of personal Model 700
- claims they experienced a "safety" related issue with their personal Model 700
- has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Serial #: \_\_\_\_\_

\*\*\*Send an ARS label\*\*\*

Comments:

\_\_\_\_\_  
\_\_\_\_\_