

Reesor, Phillip K.

From: Dye, Bobby L.
Sent: Monday, November 13, 2000 2:54 PM
To: Reesor, Phillip K.
Subject: RE: 710 Packaging Evaluation

Phillip:

We will put tape over the tear....I don't think anything would fall out but we will tape and send back tomorrow by UPS ground. Bobby

-----Original Message-----

From: Reesor, Phillip K.
Sent: Monday, November 13, 2000 2:50 PM
To: Dye, Bobby L.
Subject: RE: 710 Packaging Evaluation

Bobby, I was unable to speak with Dale, he's a little under the weather and went home for the afternoon. However, I did speak with Scott Franz and he and I agree that repairs should be made in an attempt to keep the contents inside the box during the return trip and then ship it back..

Thanks,
Phillip

From: Reesor, Phillip K.
Sent: Monday, November 13, 2000 12:54 PM
To: Dye, Bobby L.
Subject: RE: 710 Packaging Evaluation

Bobby, thanks for the response, it sounds like we should at least make enough repairs to box (tape) to prevent losing any contents during the return trip. I have forwarded your message to Dale Danner to get his take on the situation. I'll let you know what he says. Hopefully in time to ship it out today.

Thanks,
Phillip K. Reesor
Remington Arms Technical Center
315 West Ring Road
Elizabethtown, KY 42701
(502) 769-7678

From: Dye, Bobby L.
Sent: Monday, November 13, 2000 12:38 PM
To: Reesor, Phillip K.
Subject: RE: 710 Packaging Evaluation

Phillip:

Your box arrived today and had some damage.....The front center has a significant torn place like it was smashed by something blunted. The tear runs up on the edge top of box. I am not sure if anything is damaged inside as you can tell when it is shipped back to you. Do you want me to ship back with current damage as is??????? Give me a call if you want to understand damage better.
Bobby

-----Original Message-----

From: Reesor, Phillip K.
Sent: Wednesday, November 08, 2000 3:30 PM
To: Dye, Bobby L.
Cc: Danner, Dale
Subject: 710 Packaging Evaluation

Bobby,

Per our phone conversation earlier today. Upon receipt of the package, without opening it please inspect the exterior of the box, make notes or mark any blemishes on the box and return it via UPS ground to the following.

Page 1

ET07520

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Remington Arms Co. Inc.
Attn: Phillip Reesor
315 W. Ring Rd.
Elizabethtown, KY. 42701

Thanks,
Phillip K. Reesor

CONFIDENTIAL 83

Page 2

ET07521

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