

## Fred Supry

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**From:** Foster, Greg  
**Sent:** 10/03/2005 12:25:44 PM  
**To:** Wheelock, Lyle E.; Stauffer, Matthew; Supry, Fred L.  
**CC:** Johnson, Rick W.  
**BCC:**  
**Subject:** RE: Remington 700 Problems

Lyle -

Please take over this project and call the customer to follow up on. Matt has officially resigned from the company and we are in the wind down mode.

Thank you.

Gregory A. Foster  
Director of Sales,  
Military, Law Enforcement  
and Federal Agencies  
O -- 336-548-8794  
M -- 336-337-3528  
F -- 338-548-8798  
God Bless America  
EARLY IS ON TIME - ON TIME IS LATE - LATE IS LEFT

-----Original Message-----

**From:** Wheelock, Lyle E.  
**Sent:** Monday, October 03, 2005 11:53 AM  
**To:** Stauffer, Matthew; Supry, Fred L.  
**Cc:** Foster, Greg; Johnson, Rick W.  
**Subject:** RE: Remington 700 Problems

Hi Matt, I can help you out here by first of all saying that these firearms need to come back to the factory for evaluation before we can determine the need for barrel replacement. As you know there are many variables involved in accuracy from muzzle to chamber, from bore to bent barrel, to just plain worn out. We can not make that call until we see what they look like. Please have these firearms sent to the factory for evaluation and or service.

To address the trigger pull issue the Armorer's check list for the M/700 specifies 3 1/2 to 5 pounds and has been upgraded to 4 to 6 pound. A 4 pound trigger pull is a very good trigger pull and can be only set by the factory or an authorized repair center. As Quinn Cunningham has stated there is a LIABILITY issue here that we push in the Armorer School for everyone's benefit and this needs to be corrected ASAP. Return firearms to factory for repair, estimates of repair or replacement suggestions.

If these rifles have been altered in any way we can not stand behind them nor the people responsible for them. Quinn has done the right thing here by asking for our help. The best thing for him to do is to send these rifles to us to look at and let him know in terms that everyone understands (it costs very little to maintain and a lot more if they are not properly cared for) just ask any layer.

-----Original Message-----

**From:** Stauffer, Matthew  
**Sent:** Monday, October 03, 2005 8:55 AM  
**To:** Foster, Greg  
**Cc:** Johnson, Rick W.; Wheelock, Lyle E.; Supry, Fred L.  
**Subject:** FW: Remington 700 Problems

Hey guys, just wanted to send this onto you since it is a little out of my control on what I can do. I did reply to him telling you are all aware of this. So as soon as you guys can get him an answer it would be greatly appreciated.

Rick - I included you since he is in your territory (Colorado)

Thanks,

Matthew Stauffer  
Northeast Regional LE Specialist  
Remington Law Enforcement  
Mobile: (336) 453-4301  
Office: (610) 344-3446  
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Email: matt.stauffer@remington.com  
www.RemingtonLE.com

-----Original Message-----

From: Quinn Cunningham [mailto:QCunningham@co.arapahoe.co.us]  
Sent: Saturday, September 24, 2005 3:45 PM  
To: Stauffer, Matthew  
Subject: Remington 700 Problems

Hello Mr. Stauffer. I am looking for some information on problems we are having with our Remington 700's and problems acquiring new ones. First off, my name is Quinn Cunningham and I am a sniper with the Arapahoe County Sheriff's Office. I am also a Remington Factory Armorer. We have currently have five 700s and the problems are coming from my command staff and their choice to ignore the maintenance and replacement of out dated rifles. I am contacting you to see if you could give us an official position that Remington will not back these weapons if we have to utilizing them in a deadly force encounter. We have made 3 proposals in the past 2 years, but for whatever reason they get denied. Our goal is for our Admin to finally see the problem and purchase us 5 new 700Ps. While taking the Armorers course, all the below items were mentioned, but I never received anything in writing.

One rifle is 24 years old, 3 rifles are 12-14 years old, but 1 is 3 years old.

Rifles do not have barrel logs, Remington recommends re-barreling at 3000-5000 rounds 4 of 5 rifles are suspected to have well over 5000.

Barrels were not correctly broken in, causing inconsistent cold bore shots.

There are no armorer's logs or documentation of work done on the rifles and there have been no official annual checks (above an armorer level) ever.

At least two rifles have altered trigger, the trigger weights are approximately 1 lb under recommended pull weight, and this has voided any warranties with Remington.

The main things that we would like Remington to address are the Barrels, Maintenance and the Triggers. We have no idea how many rounds have been through these rifles, which is our faults because past snipers never wrote anything down. It is my understanding that once the barrels are shot out, accuracy will not taper off, but drastically decrease. Maintenance documentation should be a given, but we have

no idea who worked on these rifles, what they did, or when they did it. As an armorer, about the only thing I can do is take the stock off and bolt apart and cannot fix the triggers or barrels. As you can see this would be a major concern in a situation of an accidental discharge. We recently checked the triggers of 2 rifles while at a sniper school. Both were about 2.5 lbs. The American Sniper Association strongly suggests that the triggers are 3.5 - 5.5 lbs. We have no idea who "adjusted" the triggers, but we were told repeatedly not to touch them in the armorer's school. Again all these items were verbally covered in my armorer's school, but I did not receive any written documentation supporting it.

As you can see these issues are something that Remington would have a strong position on. In the event of a bad shoot and a lawsuit, it is obvious that Remington would not back any of these rifles. If you could give us an official position from Remington documenting why it is important to re-barrel after the 3000-5000 rounds and the inherent problems with the altered triggers, we would really appreciate it. If you have any further questions, you can contact me at 303-472-4477. Correspondence can be sent to my work address is 13101 E. Broncos Pk Centennial Colorado 80112. Also, could you send me an e-mail so I know that you received this?

Thanks again,

Deputy Quinn Cunningham \*9859

Arapahoe County Sheriff's Office

Special Response Unit Sniper Team

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