

Ilion Firearm Quality Meeting Summary

February 9th, 2005

11:00 am - Noon

Attendees: John Loschin, Ken Nickerson, Danny Evans, John Trull, Greg Foster, Bob Longo (conf), Fred Supry (conf), Bob Orf (conf), Steve Perniciaro (conf), Jeff McGlory (conf), Jerry Allen (conf), Chris Shoemaker (conf), Joe Pugliese (conf)

Absent: John Fink, Jack Shannon, Ed Schoppman, Paul Cahan

Agenda:

- Accurizing Process
- Gallery target and testing spreadsheet
- Trigger Pull on 700 rifles
- Model 700 fails to extract
- Model 870 fails to feed/extractors sold
- Model 7400 Fore-Ends
- LE: HS Precision stocks

Model 700:

- Steve was asked about where he was with the accurizing process. Steve advised the team that they are continuing with their tests and that he should have something available by the end of February.
- Steve also advised that the gallery target and testing spreadsheet should be available soon for distribution. Chris advised that they were conducting 3, 4, 5 round tests.
- Tom addressed the team regarding the trigger pull code, 127, used in Arm Service. This code is used by the repairmen if they *can* readjust the trigger to factory specs. Code 178 is used when they *cannot* readjust to factory specs.
- Tom advised that the repairmen check trigger pulls parallel to the barrel.
- **I provided miss information in my last quality summary regarding acceptable trigger pulls. The correct information is as follows: tested over the comb 4.5' to 6.5'. Tested parallel to the barrel 4.75' – 6.75'.**
- John T. asked what the procedure in Arm Service is when they receive a trigger adjusted outside the factory. He was advised that the trigger would be readjusted or replaced.

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Page 1

6/5/2006

- John T wanted to know why we would adjust or replace. Tom advised that if the sear was tampered with we would replace for safety reasons. John T. asked about if the screws were adjusted. He advised the team that this was all reviewed with the "lawyers" and they were ok with sending the customers trigger back.
- Bob L. and Fred advised that what they recall from the trigger meetings was that we have no right to keep a customers trigger and that the trigger would be sent back with a warning after the customer had completed the appropriate documentation.
- John T asked if we follow safe gun handling procedures it should not matter about the trigger pull. John T asked if the gallery would fail a firearm for the trigger pull. Chris advised that we need a written policy.
- Bob L. asked for written documentation that the firearms could go out with adjusted triggers. **Danny Evans is going to follow up with Dale Wills and advise the team of his findings.**
- Steve advised that they are watching for Model 700's that fail to extract. These were mainly magnums.

Model 870:

- Ken spoke about 870 extractors. Over 2,000 have been replaced or sold for the 2004 year. Over 1,000 went to Law Enforcement.
- Greg advised that there was a problem back in 2001 & 2002, some or most of these guns might be from this timeframe. Greg has not heard of any new problems.
- Bob O advised that he has not seen any fails to feed issues. Ken has previously talked about the possibility of the fore-end getting torqued causing the shell or feel latch failing to come back.
- Bob O will look for possible under sizing of action bars.
- John L. asked about the discoloration of the barrel guide ring on the LE barrels. Bob O. and Greg advised that this was resolved over the summer of 2004. Bob L. looked for examples in his parts crib but was not able to provide any.

Model 7400:

- Ken advised the team that he has recently had four complaints that the new Model 7400 fore-end did not fit properly.
- Chris advised that the fore-end was slightly altered but it should not be very noticeable. Chris asked for Ken to have examples sent.

Law Enforcement:

- Greg addressed the team about concerns with the Model 700 receiver face not square and fitting in the HS Precision stocks.
- Chris advised that the issue is with the HS Precision stocks.
- John T --- 100% of the receivers should be getting checked with a gauge.
- John T wanted to know if we could prove that it is an HS Precision problem. Chris advised that we just fix the stock. John T asked why we would fix the stock, how would HS Precision know that there is a problem. HS Precision is very slow to respond was the response.

Other:

- Danny asked the group if they had been hearing or seeing any problems with miss packed Model 870 combos (wrong bbl sent, two of the same bbl, etc.). Danny has received a few complaints from Canadian customers. Danny was asked to have samples sent in so that the issue could be addressed. Because of licensing issues we are looking for some domestic samples.

Notes:

- **Next meeting will be held on March 9th, 11:00 am – Noon. If you cannot attend or if you need to me to send you another meeting reminder so that you can save it, please let me know.**
- **Steve to follow up on the accurizing process and Danny to follow up with his finding on triggers adjusted outside of factory specs.**
- **Please let me know in advance of the meeting if there are any quality concerns that need to be added to the agenda.**