

To All Remington Customers

Recently, a young boy in Montana was fatally shot when a Model 700 firearm his mother was holding accidentally discharged. This is a very tragic accident and Remington's thoughts and prayers go out to the family. We know many of you have questions regarding the Remington Model 700 and other bolt action firearms, so we felt it is appropriate to respond.

Throughout our 185 year history, Remington has prided itself on producing firearms of the highest quality. We believe that the Model 700 and all other Remington firearms are safe products when used in a safe manner, properly maintained, and not altered from original factory specifications. Safety at Remington has always been "job one".

Presently, our web site, [www.Remington.com](http://www.Remington.com), has an extensive display of safety related content. We would encourage you to refer to important pre-1982 bolt lock safety information which you will find attached to this letter and on our web site. While on the site, please take a few moments to take the Remington interactive safety training course. We would ask that your customers, our consumers, be informed of this new tool to improve safety.

If any consumer is at all concerned with the operation and function of their Remington Model 700 or any other Remington firearm, we will gladly evaluate the gun free of charge. Simply, forward the gun using the attached form or download a form from our web site [www.Remington.com](http://www.Remington.com), through the following path, [www.remington.com/support/repairsvc/factrep/htm](http://www.remington.com/support/repairsvc/factrep/htm).

We appreciate the support each of you give to safety in your stores. Together, we must use every effort to insure that accidents like the one we have mentioned do not happen again. Thanks for your support.

3 Attachments

1. Ten Commandments of Safety
2. Special Bolt Action Rifle Safety Message
3. Repair Form