

July 2, 2002

Custom Gun Works
4952 Johnston St.
Lafayette, LA 70503

Dear RARC Gunsmith:

Enclosed are some of the warranty forms that you recently submitted to us. We need more detail on exactly what was done to the trigger assemblies you worked on. On the forms I need for you to let me know 1 or more things: Did you "clean & inspect" the trigger assembly, "remove bolt lock", or "replace trigger assembly". This is very important when we enter the forms into our computer system.

Please put this information on the forms and mail them back to my attention. If you should have any questions, please call me at 1-800-243-9700 ext 8786, Monday-Friday, 9am-5pm EST.

Sincerely,

Dell Marie Clifton
Parts & Repair