

My Model 700 has a broken retaining clip/spring on the safety mechanism.  
It ...

Discussion Thread

Response (Laura) 7/6/2000 5:51:53 PM  
At 06/29/2000 11:03 AM we wrote -

Dear Sir,

Any part of the safety or trigger assembly on your Model 700 is factory restricted. The firearm must be sent to our factory for replacement/repair on these items.

You may find instructions on how to ship your firearm to us <a href="http://www.remington.com/Support/repairsvc/ModelSelection.asp" target="\_blank">HERE </a>.

NOTE: This link will open a new browser window so that you can mark your question as solved (See the bottom of this Solution page). Please take the time to answer this question as it will help us better answer your questions in the future.

At 07/06/2000 02:46 PM we wrote -

Dear Jeff,

Unfortunately, due to liability and safety reasons, all parts of the trigger and safety on our rifles are factory installed only. We must have the entire firearm so that we may test the new parts in your firearm once they have been installed, and before we send it back to you.

Sincerely,  
Remington Arms

Customer (Jeffery Pullen) 6/28/2000 6:47:56 PM  
My Model 700 has a broken retaining clip/spring on the safety mechanism. It is the flat spring that holds pressure on the ball bearing. Where can I get a replacement? I have tried Brownells, my usual supplier. Thanks, Jeff

At 06/30/2000 06:51 PM you wrote - E-mail with no data from  
jpullen@netonecom.net

At 07/03/2000 11:02 PM you wrote -  
> > I would say that my issue is not solved. What do you mean by factory restricted? Why would I have to return the entire gun to have this repaired? Why can't I just send you the entire trigger mechanism? Better yet why can't or won't you just send me the part that I need? I need a \$2.95 dentent spring. I have disassembled and reassembled several Model 700s. It was very easy to discover the problem when I took this gun apart and appears to be a simple repair. Please provide me further information. Thank you, Jeff Pullen  
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