

i purchased this gun new, and i also purchased one in 1986 for my son,
same c...

Discussion Thread

Response (Laura) 11/27/2000 5:29:53 PM
Dear Valued Remington Customer,

Unfortunately, due to heavy volume we will be unable to provide a response to your inquiry within the promised timeframe. Although we will be closed Thursday and Friday for the Thanksgiving holiday, we hope to have an answer to your questions by next Tuesday. Please be assured that we will respond to every inquiry that we have received. We sincerely apologize for this inconvenience.

Remington will continue to apply all available resources to insure that you receive the level of attention and service that our customers deserve. We hope that everyone has a safe holiday and urge you to visit our enhanced safety section now available at <http://www.remington.com/safety/safety.htm>.

Best Regards from Remington Country,
Remington Arms Company, Inc.

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At 11/27/2000 02:24 PM we wrote -
Dear Sir,
According to the serial number provided, the rifle was manufactured approximately 1975. Please see the note below regarding Pre-1982 bolt-action rifles:

Model 700 rifles manufactured before 1982, and some other older Remington rifles (Models 721, 722, 788, 600, and 660 series) were manufactured with a "bolt lock" feature. The purpose of the bolt lock, which was favored by many hunters, was to prevent accidental lifting of the bolt, for example, by heavy brush. This feature requires the manual safety to be placed in the "fire" position before the bolt can be raised and the firearm unloaded.

If you have a rifle with a bolt lock, you must take special precautions when unloading your rifle. Remember the first Commandment of Firearm Safety: ALWAYS KEEP THE MUZZLE OF YOUR RIFLE POINTED IN A SAFE DIRECTION! Always unload your rifle in the field: never carry a loaded rifle in a vehicle or to your hunting camp.

If you wish to have your safety changed to the current design, you can send it to the factory at the address below:

Please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoeftler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (RON PORTWINE) 11/21/2000 7:19:39 PM
i purchased this gun new, and i also purchased one in 1986 for my son, same caliber. when unloading mine, the one with the listed serial no. i have to put the safety in the fire position in order to bring the bolt back and empty the chamber. is there a fix for this? the gun i purchased in 1986 does not have this problem, the bolt can be brought back either on safe or Off safe, to unload the chamber.

thanks,

ron portwine