

I own a Model 788 in .243 caliber that was bought new in the early 80's.
I w...

Discussion Thread

Response (Laura) 12/12/2000 11:46:48 AM

At 12/12/2000 08:45 AM we wrote -

Dear Sir,
We apologize for the delay in response. This is response to your recent communication regarding the repair of your Remington firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

Please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (Matt Dittman) 11/29/2000 12:43:49 AM

I own a Model 788 in .243 caliber that was bought new in the early 80's. I would love to hand it down to my son, but I have no confidence in the safety. There have been no modifications performed on this gun. The large button snags easily on brush, and there is not nearly enough tension on it. Because of this, there have been many times that I, and others in my family, have been walking through the woods and checked the safety only to find that it had switched to the 'fire' position. It has even gone off accidentally, thank God we keep the muzzle pointed safely. I would really like to use this gun again. Is there ANYTHING that can be done, maybe there's a replacement safety mechanism or something that can be installed...? I hate to leave my first gun sit in the gun safe for the rest of my life, and I hope, after having read the warning on the front page of this site, that Remington will have more to offer than "watch where you're pointing that thing, and DUCK!"

Thank you,

Matt Dittman

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