

Hey Remington Tech Support, Absolutely great products you are putting out. Ju...

#### Discussion Thread

Response (TODD)

At 07/20/2001 11:18 AM we wrote -  
Dear Mr. West,

Welcome to Remington Country! We apologize for any inconvenience you may be experiencing. We suggest taking your firearm to a Remington Authorized Repair Center for evaluation.

You can locate your nearest repair center by visiting the Repair Information Center in our Support Section and selecting your model and state:

<http://www.remington.com/Support/repairsvc/Modelselection.asp>

Customer (Glenn Rice)

----- 07/19/2001 07:25 AM -----

Hey Remington Tech Support, Absolutely great products you are putting out. Just happen to have a Safe full of them and they are the most accurate rifles I've ever owned.

Just wanted to request that you make a slight modification to the Firearms Care Section which says: 9. After heavy or extended rifle use, remove the stock according to manufacturer's manual, then spray the action and receiver with Rem Action Cleaner. Brush off dirt and caked lubricants. wipe clean with patches. Spray lightly with Rem oil.

Please modify it to read: Spray or wipe the Receiver lightly with Rem Oil, taking care not to get oil on the Sear Surfaces of the Trigger Assembly. Allowing oil or contaminants to reach the Sear Surfaces has the potential to cause Accidental Discharges.

And, I'd request you show a close-up of the Trigger Assembly showing the hole adjacent to the Sear Surfaces with an Arrow, saying "Do not oil."

Jack Belk, who has testified against Remington in the Barber Case (where the lady accidentally shot through a horse trailer and killed her son on the opposite side) has referenced the Remington Firearms Care information above in a discussion about "Should Sear be oiled?" at [www.huntamerica.com](http://www.huntamerica.com) in one of the Boards.

Having looked at your Firearms Care write-up, I can see how a Rookie could be mislead into thinking that it is OK to spray the entire Action with Rem oil, since that is in fact what it says.

However, as I'm sure you know, the actual Sear Surfaces should never be oiled. And if a Rookie follows what you have described, the oil can get onto the Sear Surfaces.

I'm fighting J Belk as hard as I can wherever I see his continual "Remington Bashing" and by modifying the above, it sure would be a big help.

Thanks again for the great rifles.....Glenn Rice (aka Hot Core on the various Hunting Boards)