

I bought a Remington 270, model 721 bolt-action rifle in 1972 and was said to...

#### Discussion Thread

Response (Laura) 7/31/2001 9:36:13 AM

At 07/27/2001 11:08 AM we wrote -

Dear Mr. Bayless,  
According to the information provided, your firearm was manufactured in or around 1951. This is response to your recent communication regarding the repair of your Remington firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

At 07/31/2001 09:34 AM we wrote -

Dear Mr. Bayless,  
We will not know if there will be any charges or how much they may be until we can evaluate the firearm. We will inform you once we have made this evaluation.

Customer (Stan Bayless) 7/25/2001 1:18:04 AM

----- 07/25/2001 01:18 AM -----

I bought a Remington 270, model 721 bolt-action rifle in 1972 and was said to be around 11 yrs. old when I bought it. It has a serial #UM200896, how can I find out what year it was made?

Also, about 15 years ago I was walking out of deer camp and loaded my .270 and as I closed the bolt, it went off and the round went into the ground in front of me, my fingers were not even close to the trigger. I checked every thing out and could not find any thing wrong so I shrugged it off; every thing was ok the rest of that deer season. Then two seasons later it

happened again on the farm I was deer hunting on and again the round went into the ground in front of me and my fingers were not even close to the trigger. Sense then I have not felt safe with this .270 rifle!! I have taken down over ten deer, numerous ground hogs and coyote and have always kept the rifle clean before and after hunting; this rifle has always shot true and on target at 200 and 300yds. It has always been dead on target. I love the way this rifle handles but I have not felt safe with it sense the two problem with the bolt closing and it discharging the round. Then, about a year or two ago a hunting friend called me and said to turn to channel 4 cbc and I watched a show about the Remington model 700, unsafe safety and then went to the internet site at <http://cbsnews.com/now/story/0,1597,269769-412,00.shtml> and checked what they had there.

Know my question is: can my model 721 have the same problem? I am not looking for any lawsuits or any money please believe me, I just want to fix and feel safe with my best deer rifle. I have a Winchester 30-30 and a Springfield 30.6 but my model 721 is the best balanced, even recoil and more accrete on target then any other deer rifle I have owned. Please help me find out how old it is and how to fix the problem!  
Stan Bayless  
sbfouru@yahoo.com

----- 07/28/2001 11:26 PM -----

> I have a quistion to your response. Do you have any idea how much this could cost me, not counting the shipping and insurance? Have you ever fixed a problem like this before?

Stan Bayless

sbfouru@yahoo.com

>

----- 07/28/2001 11:26 PM -----

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Also, how is the payment handled and about how long would this take?

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