

what changes have been made to the new model 700 to avoid accidental firing w...

Discussion Thread

Response (Laura) 8/23/2001 10:32:46 AM

At 08/20/2001 02:58 PM we wrote -

Dear John,

Remington considers the Model 700 a safe firearm so long as it has been properly maintained, has not been inappropriately altered and the 10 Commandments of Safety are followed.

We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

At 08/23/2001 10:32 AM we wrote -

Dear Mr. Reed,

Please contact our Consumer Service Department at 1-800-243-9700. we would like to speak to you in more detail regarding your inquiry.

Customer (john reed) 8/20/2001 3:45:31 AM

----- 08/20/2001 03:45 AM -----

what changes have been made to the new model 700 to avoid accidental firing when the safety is pushed off. I had this problem with my 20 yr old bdl. I want to by a new remington titanium if this has been resolved>Thanks, john

----- 08/22/2001 02:56 AM -----

I want to know if any changes have been made to the model 700 that are in current production. If no changes have been made then the 700 is an

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accident waiting to happen. I have had my firearm "fixed" by Remington last year. I was not satisfied that they said it was not cleaned well and this caused the misfiring.