

Model 700 BDL "Custom Deluxe"

Discussion Thread

Response (Laura)

9/5/2001 2:39:21 PM

At 09/05/2001 02:36 PM we wrote -

Dear Mr. McIntyre,

This is response to your recent communication regarding the repair of your Remington firearm. We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility for evaluation with a copy of your email.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer

9/4/2001 10:35:22 AM

This summer, I purchased a Model 700 BDL CUSTOM DELUXE 17 Remington. The order number was 26037. The serial number is E6695464. The owner registration

/ proof of purchase number is 0 47700 26037 2.

When I took the rifle out of the box and unlocked the bolt safety mechanism,

I discovered that the safety thumb lever would not move. When I disassembled

the rifle, I discovered that the spring lever that holds the ball that moves

to the safe or fire position for the safety mechanism had too much tension and would not allow the safety lever to move. I relieved some of the tension

by slightly bending the spring lever and applied some graphite lubricant to

the safety mechanism ball. I reassembled the rifle and the safety mechanism

operates properly.

As the owner of many firearms of various brands, this is the first time I have ever had this experience with an out of the box firearm. Have you received any reports of similar problems with The Model 700? While I am confident with the adjustment that I made to the safety mechanism, do you have concerns with the rifle and if so, what suggestions might you have? As an employer of 200 people, most of them engaged in hunting and shooting

sports; a life member of the NRA, and the North American Hunting Club, I anxiously await your response.

You may contact me by e-mail at either mmcintyre737@cs.com or mmcintyre@quakercoal.com.

My home address is:

Mark McIntyre

67300 Country Club Road

Saint Clairsville, Ohio 43950

Home phone: 740-695-3841

Work phone: 740-942-8220

Please contact me at your earliest convenience. Thank you!