

Re: model 700 adl

Discussion Thread

Response (Laura) 3/11/2002 3:33:54 PM
Dear Mr. Holcomb,
Thank you. We appreciate you giving us the opportunity to be of service to you.

Customer (gary) 3/7/2002 9:29:39 PM
info@remington.com wrote:

>
> Recently you requested personal assistance from our on-line support
> center. Below is a summary of your request and our response.
> We will assume your issue has been resolved if we do not hear from you
> within 48 hours.
> Thank you for allowing us to be of service to you.
>
> Subject

> Re: model 700 adl
>
> Discussion Thread

> Response (LAURA) - 03/08/2002 11:11 AM
> Dear Mr. Holcomb,
> Thank you for your inquiry. We have a Safety Modification Program on
> certain model bolt action rifles. This is a voluntary program, it is not a
> recall. This is designed to remind people of the existence of the
> bolt-lock feature and to offer customers the opportunity to modernize
> their products.
>
> You can read more information regarding our firearms and our Safety
> Modification program through the front page of our website or the link
> below:
>
> http://www.remington.com/safety_modification_program/remington_safety.htm
>
> The safe use and performance of your firearm depends on correct assembly
> and routine maintenance, as well as adherence to the "10 Commandments of
> Firearm Safety." <http://www.remington.com/support/10comm.htm> It is
> critical that you familiarize yourself with the information in both the
> owners manual and safety booklet. Whether you are a veteran shooter with a
> collection of Remington firearms, or a first time shooter, take the time
> to review this important literature and be certain that you are practicing
> firearm safety!
>
> If you have any questions, please feel free to contact us at
> 1-800-243-9700 or 1-877-387-6691.
>
> Customer (gary) - 03/07/2002 09:29 PM
> Dear Sirs
> A friend of mine told me he saw on the news that there is a recall
> on my gun (Reference below) because it was manufactured before 1982
> does this apply to my gun and if so what do i need to do ??
> thank you
> Gary Holcomb
>
> Remington Information wrote:
> >
> > Dear Sir,
> >
> > Your Remington M700 ADL, serial number 6205855, was manufactured in

1969.
> > We do still manufacture the M700 series.
> >
> > If you will complete the form located at the following link, we will
forward
> > to you an owner's manual on your Remington firearm:
> >
> > <http://www.remington.com/Support/omreq.htm>
> >
> > We hope that this information will be helpful to you. If we can be
of
> > further assistance, please contact us at 1-800-243-9700, M-F,
9am-5pm EST.
> >

> > -----
> > Remington Arms Co. -- America's Oldest Gunmaker
> > 870 Remington Drive, Madison, NC 27025
> > 1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801
> > info@remington.com -- <http://www.remington.com>
> >

> > -----
> > -----
> > From: gary[SMTP:prince@labyrinth.net]
> > Sent: Saturday, November 13, 1999 11:46 AM
> > To: info@remington.com
> > Subject: model 700 ad1
> >
> > dear sir
> > I have a model 700 ad1
> > serial no. 6205855
> > could you tell me when this rifle was manufactured and if there is
> > replacement parts still available from the factory??
> > would it be possible for you to email me a parts list??
> > thank you
> > Gary Holcomb
> > Rt 4 box 401-c
> > Fairmont WV 26554
> >

> Question Reference #020307-000172

> Contact Information: prince@labyrinth.net
> Date Created: 03/07/2002 09:29 PM
> Last Updated: 03/08/2002 11:11 AM
> Status: waiting
>

> If your issue remains unresolved, please update this question at
> http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=prince@labyrinth.net&p_enc_passwd=&p_next_page=myq_upd.php&p_refno=020307-000172&p_created=1015554579

> You may also update this question by replying to this message. Because
> your reply will be automatically processed, you MUST enter your reply
> in the space below. Text entered into any other part of this message
> will be discarded.
> [====> Please enter your reply below this line <====]

Laura
thank you for response well the bolt lock is on my gun and I never did
care for it
so I will get form filled out and also call you for shipping info.
I was told this was a recall and the actual problem was when

loading gun on closing bolt gun went off. this happened to me on 2
different occasions
thr first time i thought i might have had my finger on trigger but
second time i didnt
also i am sure gun was on safe when bolt was closed.
So the best thing is to have you look at it and repair bolt lock
and see if u can reproduce the other problem.
thanks
Gary Holcomb

>
> [====> Please enter your reply above this line <====]
>
>
> -----
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> can be of further assistance, please contact us at
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> Visit us in Remington Country at <http://www.remington.com/>
>
> REMEMBER, FIREARMS SAFETY DEPENDS ON YOU!
> whether you are a beginner or an advanced user,
> our new Safety Section is a must for everyone.
> <http://www.remington.com/safety/safety.htm>
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