news report on recall

Discussion Thread

Response (Laura) 3/11/2002 2:01:38 PM

Dear Mr. Daubert,
Thank you for your inquiry. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." http://www.remington.com/support/10comm.htm It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whather you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer 3/10/2002 11:46:03 AM
This week in the news I saw an article about a safety problem with certain bolt action weapons. I would like more information about this including the models affected, caliper, and the year of manufacture. Please e-mail me or write me. My Adress is william J. Daubert 16 village Drive Pine Grove, Pa 17963. Thank you

