I recently heard about a possible defect in the model 700s bolt. I was wonder...

Discussion Thread

Response (Laura)   3/25/2002 11:39:51 AM
Dear Jeff,
We have a Safety Modification Program on certain model bolt action rifles.
This is a voluntary program, it is not a recall. However, based on the
information you have provided, we suggest that you send your firearm to
our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.

2. Pack your firearm for safety and to prevent further damage in shipping
and handling. Preferably, ship in a firearm box.

3. Remove all accessories from your firearm to prevent loss or damage.

4. Enclose a letter with the firearm detailing the model name or number of
your firearm and serial number along with a full description of the
problem. Be sure to include your full name and address (P.O. Box and
Street Address), including zip code, daytime telephone number, and e-mail
address.

5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post
(US Post Office). Remington is not responsible for damage or loss during
shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Dept TPA
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME
BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU
MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF
YOUR FIREARM.

Customer (jeff church)   3/23/2002 3:21:19 PM
I recently heard about a possible defect in the model 700s bolt. I was
wondering if my model is affected. While cleaning the firearm today, I
moved the safety to fire, and the firing pin released. This is the first
time this has ever happened. I beleive I have owned the rifle for about
20 years. Any info would be appriciated. Also, if my model is affected,
what do I do next?

Thanks for your time.
Jeff