

Hello, After experiencing several hang-fires with this rifle, a dealer here t...

Discussion Thread

Response (Laura) 4/23/2002 10:50:20 AM
Dear Mr. Boyd,
As the website states, there has been a recall on both of these models. We encourage you to send your firearms to our factory for evaluation even if you do not choose to participate in the safety modification program.

Customer (Dwayne Boyd) 4/13/2002 1:10:24 PM
----- Original Message -----
From: info@remington.com
Sent: Monday, April 15, 2002 2:45 PM
To: muddyduk@msn.com
Subject: [Incident 020413-000035] Hello, After experiencing several hang-fires with this rifle, a dealer here t...

Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response. We will assume your issue has been resolved if we do not hear from you within 48 hours.
Thank you for allowing us to be of service to you.

Subject

Hello, After experiencing several hang-fires with this rifle, a dealer here t...

Discussion Thread

Response (LAURA) - 04/15/2002 03:37 PM
Dear Dwayne,
We regret you are experiencing a problem with your firearm. We do have a recall on the Model 600 & 660 rifles. You can view all of the information regarding this through the front page of our website in the safety section.

Customer (Dwayne Boyd) - 04/13/2002 01:10 PM
Hello,
After experiencing several hang-fires with this rifle, a dealer here told me that he believed Remington had a safety recall at one time related to model 600 & 660 trigger mechanisms. I am writing to find out if this was the case, and if so, what were the problems associated with them that brought it about.

Thank you very much,
Dwayne Boyd

Question Reference #020413-000035

Topic: Firearms
Sub-Topic: Centerfire Rifles
Contact Information: muddyduk@msn.com
Date Created: 04/13/2002 01:10 PM
Last Updated: 04/15/2002 03:37 PM
Status: Waiting

If your issue remains unresolved, please update this question at

http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=muddyduk@msn.com&p_enc_passwd=NDUXMTA=&p_next_page=myq_upd.php&p_refno=020413-000035&p_created=1018717824

You may also update this question by replying to this message. Because your reply will be automatically processed, you MUST enter your reply in the space below. Text entered into any other part of this message will be discarded.

[==> Please enter your reply below this line <==]

I am aware of the bolt block modification available, but this does not pertain to that and there is no information on your website concerning 600 or 660 TRIGGERS. That was my specific question, as I also have a 660, which I have never had a problem with, but would like to know if there was ever a recall in the past involving the trigger mechanisms. I am not interested in having any of the bolt blocks modified on my older Remingtons.

Thank you,

Dwayne Boyd

[==> Please enter your reply above this line <==]

We hope that this information will be helpful to you. If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST.

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