

Recall

Discussion Thread

Response (Laura)

4/23/2002 11:27:00 AM

Dear Sgt. Ellis,

Thank you for your inquiry. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer (James, MSG, 172AW, ALCF, 323-Ellis)

4/18/2002

12:02:35 PM

Someone told me that there was a recall or a safety issue regarding one of your firearms.

They didn't get the model and didn't remember much else. Do you know what they might have heard? I believe it was on the radio.

Please respond - Thanks in advance,

MSgt. James Ellis

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