while i was reading my american rifleman i came across a safety message
that ...

Discussion Thread

Response (Laura)   5/8/2002 9:01:59 AM
Dear Mr. Salls,
We apologize for the delay in response. Thank you for your inquiry.
There has been a recall on your Model 600 and it is included in our Safety
Modification Program. Based on the information you have provided, we
strongly recommend that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.

2. Pack your firearm for safety and to prevent further damage in shipping
and handling. Preferably, ship in a firearm box.

3. Remove all accessories from your firearm to prevent loss or damage.

4. Enclose a letter with the firearm detailing the model name or number of
your firearm and serial number along with a full description of the
problem. Be sure to include your full name and address (P.O. Box and
Street Address), including zip code, daytime telephone number, and e-mail
address.

5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post
(US Post Office). Remington is not responsible for damage or loss during
shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME
BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU
MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF
YOUR FIREARM.

Customer (scott salls)   5/1/2002 12:17:52 PM
while i was reading my american rifleman i came across a safety message
that might concern my model 600 "bolt lock". after numerous failed attemps
to contact you via phone, i thought maybe this would be the way to go.
could you please let me know if my 600 is affected by this safety message
and if so what i need to do next to get this fixed.thanks....scott