

270 DBL Recall

Discussion Thread

Response (Laura)

5/8/2002 9:39:15 AM

Dear Mr. Mathews,

Thank you for your inquiry. We do have a Safety Modification Program on certain bolt action rifles. Depending on the age of your firearm, it may or may not be included in this program. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products. We strongly recommend that you take advantage of this offer.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

[http://www.remington.com/safety\\_modification\\_program/remington\\_safety.htm](http://www.remington.com/safety_modification_program/remington_safety.htm)

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer (liz mathews)

5/4/2002 12:05:09 PM

Hi my name is Mat Mathews and I own one of your Remington 270 DBL Model 700 rifles. I have heard that these rifles are having a recall because is the safety is on and you drop the rifle or the rifle gets jarred it will go off. An ex DPS officer a friend of mine had told me about an incident where someone had been killed by this malfunction.

Please send me an e-mail letting me know what is going on with this Gun and what I need to do.

Thank You,

Mat Mathews

e-mail: [liz.mathews@worldnet.att.net](mailto:liz.mathews@worldnet.att.net)