

I called to check the manufacture date of my rifle and was told 1983. The lady...

Discussion Thread

Response (Laura)

5/17/2002 2:36:05 PM

Dear Randy,

Due to the fact that you stated the firearm went off when loading, we strongly recommend that you send the firearm to our factory for evaluation whether it has the bolt lock or not.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Dept TPA
14 Hoeftler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (Randy Reeves)

5/17/2002 10:57:54 AM

I called to check the manufacture date of my rifle and was told 1983. The lady said it was close enough that it could be affected by the safety issue. I explained that after the gun is fired it will not go to the safe position until the bolt is raised. I have had the gun go off while loading the bolt. She told me to go ahead and send the gun in. Before I spend the money to ship the gun from Texas to you I wanted to verify that even though manufactured in 1983 it still could be affected. Thanks, Randy