

Lost Rifle?

Discussion Thread

Response (Laura)

7/25/2002 2:57:04 PM

Dear Dan,

Thank you for your inquiry. We have received your firearm at our factory. The trigger assembly is currently on backorder. We anticipate having this part back in stock shortly. We appreciate your patience.

Customer (Dan Van Arsdale)

7/25/2002 10:17:31 AM

More than a month ago, I sent you my Remington Model 600 Mohawk, caliber .243, serial # A6496473 in response to the Bolt Safety Modification Program.

A couple of weeks ago, I received a letter (REF # 48906) from Gary Donovan (Garys Gunsmithing, Verona New York, I assume one of your contract Gunsmiths) indicating he had my rifle but the caliber and serial number he noted did not match my rifle. I sent Gary an email telling him this.

Gary responded asking for the serial number of the rifle I sent in. I sent him the serial number. Gary then emailed again saying my rifle was in Ilion, "At the Remington Factory", with a repair number of 48918.

Could you please verify that you still have my rifle and perhaps give me an estimate of when it will be returned?

Thanks very much,

Dan Van Arsdale
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