

Dear Remington: I am responding to the safety modification program for certai...

Discussion Thread

Response (Laura)

9/16/2002 10:19:59 AM

Dear Mr. Casella,
According to the serial number provided, your firearm was manufactured before 1982, therefore if it has not previously been modified, it would qualify for the Safety Modification Program should you choose to participate. Our average wait time on our 800 line is less than 3 minutes should you choose to give us a call.

Customer (JOHN CASELLA)

8/24/2002 2:29:23 PM

Laura,

I would rather not wait an hour on hold (The usual wait at those customer service lines at remington) to determine if the serial number from my gun qualifies it for the program. Can you check my serial number and reply back to me ?

Thank you.