

CONFIDENTIAL

Dear Remington Service Person I have read that there has been a recall on mod...

Discussion Thread

Response (Laura)

11/1/2002 12:34:00 PM

Dear Mr. Cox,

According to the information provided, your firearm is not included in a recall. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products. If you have a bolt lock safety, we strongly recommend that you take advantage of this offer.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer (Steve Cox)

10/29/2002 2:13:32 PM

Dear Remington Service Person:

I have read that there has been a recall on model 700 rifles in .17 Rem. I have one of these rifles that I bought at a gun show last year and was wondering if this rifle falls into the recall. The serial # is 6546508 Please let me know if I need to send it in or not. Also where I would need to send it.

Thank You
Steve Cox