

CONFIDENTIAL

My new .338 Ultra Magnum has failed to fire the first two cartridges placed i...

Discussion Thread

Response (Laura)

1/3/2003 4:13:08 PM

Dear Mr. Maness,

We regret that you experienced a problem with your new firearm. We would need to see the rifle first hand to determine the cause of the problem. Once we have the opportunity to evaluate your rifle, we can better answer your inquiry. If you would like to check on the status of your firearm, please contact our parts & repair department at 1-800-243-9700.

Customer (Michael Maness)

1/3/2003 2:59:18 PM

My new .338 Ultra Magnum has failed to fire the first two cartridges placed in it. The firing pin did not touch the primer on the cartridge. The bolt safety mechanism was not activated (since I could engage the bolt lever). The rifle has been sent to Remington for examination.

What has gone wrong?