Dear Sir/Madame: I have a model 700 rifle that I fell with and broke off the  $\ldots$ 

Discussion Thread

Response (S. Nations) 2/18/2003 10:26:57 AM Dear Stephen: Welcome to Remington Country! Unfortunately, the part that is broken on your Model 700 is factory restricted for factory only. We would need you to send it to our factory for this repair. To get more information on doing this you are welcome to use our web site at: http://www.remington.com/support/repairsvc/FACTREP.HTM We apologize for any inconvenience that this may cause. Thanks for your inquiry.

Customer (Stephen Fry) 2/13/2003 11:47:45 AM Dear Sir/Madame: I have a model 700 rifle that I fell with and broke off the safety lever. In its current form I can not activate the safety. Can you send one to me so that I may install it or so I have to have a repair center do the work. Also of a note I am a current FFL holder and do general firearms maintenance. Your reply would be helpful.

Subject to Protective Order - Williams v. Remington