

Last fall I acquired a Model 700 in 7mm Remmag. It is one of the older models...

Discussion Thread

Response (Jason)

5/13/2003 8:09:33 AM

Dear Bret:

our factory will be happy to perform the bolt lock modification on your firearm. You may ship it via UPS Ground. Make sure to get a tracking number and insure it. Call us at 800-243-9700 for updates on your firearm when you send it in. Thanks.

Customer (Bret Lawson)

5/9/2003 9:49:47 PM

> [Original Message]

> From: <info@remington.com>

> To: <nkl1990@earthlink.net>

> Date: 5/12/03 7:29:40 AM

> Subject: [Incident 030509-000101] Last fall I acquired a Model 700 in 7mm Remmag. It is one of the older models...

> Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response.  
> We will assume your issue has been resolved if we do not hear from you within 48 hours.  
> Thank you for allowing us to be of service to you.

> Subject

> -----  
> Last fall I acquired a Model 700 in 7mm Remmag. It is one of the older models...

> Discussion Thread

> -----  
> Response (Jason) - 05/12/2003 09:29 AM

> Dear Brett:

> Thanks for your inquiry. We definitely need to inspect your rifle.

Please=

> send it to the following address as soon as possible:

> Remington Arms Company

> Attn: Arms Services FACTORY ONLY

> 14 Hoefler Ave

> Ilion, NY 13357

> Do NOT fire your rifle until you have sent it to us for inspection.

Please=

> send include a letter with your firearm detailing the exact problem you

are=

> having and listing your name, address, and day-time telephone number.

Please=

> please let us know if we can be of further assistance.

> Customer (Bret Lawson) - 05/09/2003 09:49 PM

> Last fall I acquired a Model 700 in 7mm Remmag. It is one of the older

models=

> del with bolt lock. Recently it developed the problem of every time the

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> bolt is opened and closed the firing pin falls. The only modification



>  
> Remington Arms Co. -- America's Oldest Gunmaker  
> 870 Remington Drive, Madison, NC 27025  
> 1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801  
> Visit us in Remington Country at <http://www.remington.com/>  
>  
> REMEMBER, FIREARMS SAFETY DEPENDS ON YOU!  
> whether you are a beginner or an advanced user,  
> our new Safety Section is a must for everyone.  
> <http://www.remington.com/safety/safety.htm>  
> -----

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