

safety modification program

Discussion Thread

Response (Chris)

3/31/2004 3:09:04 PM

Dear Mr. Leibfried,

It was approved on 3/30. I assume you have the information you requested.

If you would like to speak with a Parts and Repair Rep. call 800-243-9700.

Customer (michael leibfried)

3/29/2004 9:40:51 AM

> Thankyou for your reply as noted below. Please note that I used "Gasser True Value" only for shipping the gun to you, as I needed someone w/ a firearms license to mail the gun. Gasser's has nothing to do w/ anything beyond this, as I am the owner of the gun. The Remington "Repair Form" submitted w/ the gun provided all of my contact information including my e-mail address. You should have contacted me, the owner submitting the gun for repair, not the "shipping agent", w/ your response. Please provide me w/ info. as to what your estimate is, for repair, cleaning, etc. It was my understanding that Remington will pay to modify the safety mechanism on this model 721 rifle, but if more work is recommended I would be happy to have you do it at a fair price. Please provide me w/ details. Mike Leibfried. Repair # 77267.>