

## Model 721 safety mechanism

### Discussion Thread

Response (Denis) 12/16/2004 10:07:46 AM  
Jason, The serial number should be located on the shooter's left hand side of the receiver.  
Yes, you can submit both the Model 721 and the Model 552 to our factory for repairs. Please do NOT send any money until after we contact you with the evaluation. You can use the following guidelines for returning the firearms:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our <a href="http://www.remington.com/support/warranty.htm" target="\_blank">Firearms Warranty </a>.

Customer (Jason Clark) 12/10/2004 9:04:11 AM  
>where's the serial # on my model 721? I think its inside the chamber, but  
>I'm not sure if that's it or not.  
Also, I have a model 552 Speedmaster .22 long rifle that fires sometimes, but most of the time it doesn't. The firing pin just dents the rimfire and doesn't hit hard enough to fire the round. Kinda scary handling ammo that has been dented in the primer, but not hard enough to fire it.  
Can I ship this rifle with my model 721 and have them both fixed? I know it will cost, but I can either ship with my credit card # or send a payment w/ the shipment.  
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