

Safety issue with trigger accidental discharge

Discussion Thread

Response (Chris)
Dear Mr. Parrish,

1/20/2005 11:16:37 AM

I apologize for my confusion. This firearm should be sent to the factory for inspection. If there is a defect in the trigger or safety you would not be charged. We will need to inspect it to find the cause of the problem.

I have a paid shipping label on the way to you that covers UPS ground shipment to our factory. Instructions will be included with this label.

If you have any questions, call me at 800-243-9700, ext 8705.

Customer (John Parrish)

1/17/2005 11:18:05 AM

In a previously sent email regarding an accidental firing related to the release of the safety on my model 700, you responded that I own a model made in 1988. This model did not have the bolt locking mechanism associated with the safety.

My issue is that when moving the safety to the fire position the rifle sometimes fires.

I feel that your offer to repair the rifle at my expense is less than adequate. I had a deep laceration cut into my thumb by the unexpected recoil. This caused the serrated safety release to cut a gouge about a quarter of an inch deep and a half inch long.

I have more than 60 years of experience in the use of firearms and this is the first shooting accident I have had.

It is not my desire to seek legal council but if you are not more forthcoming in assuming responsibility for your product it may become necessary.