

700 CDL

Discussion Thread

Response (Chris)
Dear Mr. Pikulik,

6/24/2005 10:00:27 AM

It should not be denting or splintering the wood. Either the safety arm is bent or the stock is out of spec. Send it to a Remington Warranty Center for inspection and to have it taken care of.

Customer (Mark Pikulik)

6/22/2005 2:13:39 PM

Your response to my question is useless. Did you even READ the question? Let

me restate it for you:

IS IT NORMAL, ON A 700 CDL, FOR THE SAFETY LEVER TO TOUCH AND DENT THE WOOD STOCK WHEN IT IS IN THE SAFE POSITION? The answer to this question is either

"Yes" or "No", not instructions on warranty service. I did not order a brand

new Remington firearm so that I could bring it to one of your service centers on the first day of ownership. As a matter of fact, I did not even accept the firearm from the dealer. In three hours, the dealer is expecting a replacement firearm. I want to know if I can expect the safety lever on that new firearm to touch the stock or to move cleanly. Does the CDL product

line have an inherent flaw in either product design or quality control, or was the gun I saw an anomaly?

I need a response within three hours, because that's when the new gun arrives. If you don't respond by then, I won't know what to expect from the new gun, and I'll order a Ruger instead.