Bolt won't fully close?

Discussion Thread

Response (Denis)

2/3/2006 5:05:18 PM

Dear William, Welcome to Remington Country. We regret that you are experiencing problems with your Model 700 VSS rifle. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

- 1. Record the serial number of your firearm before sending it to us.
- 2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
- 3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes:
- 4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
- 5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to

Remington Arms Company, Inc., Attn: Arms Services Division/Repairs 14 Hoefler Avenue Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a http://www.remington.com/support/warranty/

Customer (William Blake) 2/1/2006 4:16:54 PM
I just purchased a new Mod 700 Vss in .22-250 (26" barrel). The bolt handle struck me as sticking out too far, when closed, not as tight on the stock as I'm used to for Mod 700s.

In looking at the closed bolt with action out of the stock and trigger removed I expected to see the sear (part that engages the trigger) at the bottom of the "V" groove when in full battery; it is not. Instead it is only half way down the "hill".

I have \mbox{diry} fired this rifle and observe that the back of the bolt jumps around during the process.

I am now afraid to five this gun. Please advise if this is normal for a

