

Christy Mitchell

From: Nickerson, E. Ken
Sent: 12/20/2004 03:03:40 PM
To: Mitchell, Christy
CC:
BCC:
Subject: RE: Delene King

I am waiting for a call back.

From: Mitchell, Christy
Sent: Monday, December 20, 2004 12:09 PM
To: Nickerson, E. Ken
Subject: Delene King

Ken,

Let me know what you find out on this one. Thanks

Response (Christy)

12/17/2004 02:47 PM

Dear Mr. King,

The Tallahassee center will be open on Monday. We will contact them at that time and get an update on your firearm. Thank you for your patience.

Customer (delene king)

12/16/2004 10:10 PM

why isnt someone doing something? a simple call to the repair man and a reply back to me would help!E.K.

Customer (delene king)

12/14/2004 09:40 PM

waiting!!!!!!---how long does it take to check or fix a gun.remington repair man has had it since before Thanksgiving!!!! please hurry this man up!!!!!!!!!!!!!!E.King

Customer (delene king)

12/08/2004 09:57 PM

Hello my name is Eugene King. I live in Eastpoint, Fla. I bought a rimington rifle 710 on 10-26-04. I shot it 6 times and the bolt lock was messed up. It would be locked and every time I tried to eject the shell it would come out of the gun(bolt) The shells wouldnt come out ,because of a bur in the barrel (it wouldnt eject.) I took it back to the man i bought it from(Eastpoint Pawn Shop) \$455.50 He had a gun smith from carrabelle come look at it. He found the bur. and defaulty bolt lock. The man i bought it from took the gun to a rimington repair man in tallahasee. This man is supose to decide if i get a repaired gun or a new one. The man called to check on the gun for me and the repair man told him when he gets to it he'll call him. I dont want a repaired gun. I bought a new gun. (I had to borrow a gun from the pawn shop man to hunt and hunting season is opening up again Sat. so ill have to bum a gun again!) I could of bought a used gun if i wanted to get one that needs fixed. We live in a large hunting comunity and everyone is asking what is remington doing to take care of this matter. everyone agrees with me i bought a new gun and remington should give me a good new gun not a fixed one. please help me with this matter so i can let our community know how remington stands behind us (not let us down with faulty guns) contact me at home 850-870-8118 Eugene King

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Christy Mitchell

Remington Arms Consumer Service

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