

Todd Pearson

From: Keeney, Mike
Sent: 07/31/2002 09:20:52 AM
To: Kincaid, Summer; Pearson, Todd
CC:
BCC:
Subject: RE: 71023550

I ran few more inspections this morning, including intentional setup for a "follow down" condition in which the sear does not engage the firing pin head when the bolt is closed. I had a copper crusher in the chamber to verify firing pin indent, upon inspection of the crusher after the "follow down" there was a very light indication of firing pin contact but significantly less than amount required to ignite a primer. This result is as intended for Remington bolt action rifles. If the sear is not in the proper position when the bolt is closed, the firing pin head will follow the cam cut in the bolt body thus controlling the forward translation of the firing pin in such a manner as to ensure the energy in the firing pin at full travel is far less than that required to ignite a primer.

Based on visual and functional evaluations, no indication of potential cause for the claimed "fired on bolt closing" malfunction was found. The firearm will be shipped today (7/31/02) to Paducah Shooter's, attention Adam.

Thank you,
Mike Keeney

> -----Original Message-----

> From: Kincaid, Summer
> Sent: Tuesday, July 30, 2002 4:33 PM
> To: Keeney, Mike
> Subject: RE: 71023550

>

> Mike, I am calling Adam at Paducah and giving him the heads up. Is the trigger part of the receiver insert and will we need to replace the whole kit & caboodle? Their shipping address is 3919 Cairo Street, Paducah, KY, 42001 and send it to Adam's attention. Their phone # is 270-442-3242 if you need it. Do I need to email Fred or Dennis and let them know what will be taking place? They will have a repair open in Arms Service and we need to decide whether to have Paducah send it to the customer or back to P.S. in Ilion. Whatever you decide, let me know and I will inform the factory about the open repair. Thank you so much for your assistance with this & I'm assuming you still could not duplicate?

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> -----Original Message-----

> From: Keeney, Mike
> Sent: Tuesday, July 30, 2002 4:11 PM
> To: Kincaid, Summer
> Subject: RE: 71023550

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> Since it came from Fred Supry, I was thinking Ilion would take care of it but you are correct, it should go to Paducah. Contact Paducah to let them know it is coming and that we may want to replace the trigger assembly if that is acceptable and then let me know their shipping address and an RA number if assigned and I will ship it to them.

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> Thanks
> Mike

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> -----Original Message-----

> From: Kincaid, Summer
> Sent: Tuesday, July 30, 2002 3:56 PM
> To: Keeney, Mike

>

> Subject: 71023550

>
> Hi Mike, I hate to bother you again but I just have a question. I don't know if you do any
repairs to this model so does that mean you'll send it to Paducah Shooter's? I would just like to stay
informed on it's progress and we have conflicting info in the repair of this particular rifle. Please just let
me know so that I can keep my coworker on top of it. Thanks!!

>
> Summer Kincaid
> Consumer Service Department
> Remington Arms Company, Inc.
> 870 Remington Drive
> P.O. Box 700
> Madison, NC 27025
> Phone: 800-243-9700
> Fax: 336-548-7801
> summer.kincaid@remington.com
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