

Todd Pearson

From: Golemboski, Matt R.
Sent: 08/08/2001 07:14:52 AM
To: Evans, Danny; Pearson, Todd
CC:
BCC:
Subject: 710 WARRANTY FOR MAYFIELD.xls

This is what I normally do for the warranty information Fred Supry sends me. As you can see it is very easy to sort the data by complaint and year of mfg. What is not easily done is make sense of the data. Everytime someone keys in the data and lists the complaint "Bolt Drags", bolt drags", Bolt drags", or "bolt drags." it sorts as 4 different complaints.

Can we put an plan in place that will give me data that is more user friendly?
This will help me address the issues more effectively.