

Kati Howerton

From: Howerton, Catherine
Sent: 12/08/2005 04:06:44 PM
To: Nickerson, E. Ken
CC:
BCC:
Subject: Dick Williams

Ken:

Had a call from a Mr. Jim Zavitz who had 2 700's that qualified for the safety modification program. He called here and was referred to Dick Williams as an authorized repair center in Michigan. Dick Williams repaired the 700's, for \$20 each but when the consumer asked about the \$20 rebate coupon he was told by Doug that they did not have the coupons and they had no way of obtaining these coupons. I was advised to give this info to you for direction.

Kati Howerton

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