

Christy Mitchell

From: Mitchell, Christy
Sent: 11/04/2005 04:10:21 PM
To: Loschin, John
CC:
BCC:
Subject: Emailing: a13-7201

John,

This article is old but this site has it saved. Following is an email correspondence and the gentleman's original question with my response for you to check out.

The message is ready to be sent with the following file or link attachments:

Shortcut to: <http://www.detnews.com/2003/specialreport/0312/16/a13-7201.htm>

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Customer (Tom Ward) 11/04/2005 11:14 AM

Chris,

The serial number does begin with "B", not "8". I do want to convert the firearm. See info regarding recall provided at <http://www.detnews.com/2003/specialreport/0312/16/a13-7201.htm>
I would also like a manual for the model 700, .270 cal. I can't locate one on your web site

Thanks,
Tom

Customer (Tom Ward) 11/04/2005 11:14 AM

>The ser # begins with "B". I would like the firearm converted. See <http://www.detnews.com/2003/specialreport/0312/16/a13-7201.htm>
>

Customer (Tom Ward) 11/04/2005 11:12 AM

Chris,

The serial number does begin with "B", not "8". I do want to convert the conversion provided. See info regarding recall provided at <http://www.detnews.com/2003/specialreport/0312/16/a13-7201.htm>
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Thanks,
Tom

Response (Christy) 11/04/2005 09:38 AM

Dear Mr. Ward,

Thank you for your inquiry. Your Model 700 was produced in 1981 if your serial number starts with the letter "B" instead of "8". Your firearm has not been involved in a recall. Your rifle was originally installed with a bolt-lock, which means you have to put the safety switch on fire before you can open the bolt. We are offering a conversion at a special price if you would like your firearm converted, so that you can open

the bolt at anytime with the safety on safe. To view more details regarding this modification, go to:

http://www.remington.com/Safety_Modification_Program/remington_safety.htm

Auto-Response 11/02/2005 01:11 PM

Title: How can I adjust the trigger pull on my Model 700?

Link: http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/popup_adp.php?p_faaid=41-&p_created=954461361

Title: Why won't Remington sell me a bolt assembly for my Model 700 so I can just install it myself?

Why do I have to return it to the factory?

Link: http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/popup_adp.php?p_faaid=333-&p_created=1085085064

Title: What is the difference between the Model 700 action & the Model 40-X action?

Link: http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/popup_adp.php?p_faaid=184-&p_created=1000825447

Title: What is the difference between the Model 700 ADL and the BDL?

Link: http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/popup_adp.php?p_faaid=67-&p_created=954436755

Title: When I order a new bolt assembly for my Model 700 Muzzleloader, what parts will

Link: http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/popup_adp.php?p_faaid=239-&p_created=1003246966

Customer (Tom Ward) 11/02/2005 01:11 PM

I have a Remington 700, .270 caliber rifle, serial number 86287639. I believe it was manufactured before 1982 and is eligible for recall and repairs to the firing/safety mechanism. Reportedly, the series of small, metal parts that control the gun's firing mechanism were prone to failure, making the rifle accidentally discharge without the trigger being pulled (i.e. The safety must be moved to off in order to open the bolt and unload the rifle causing the rifle to fire without the trigger being pulled). Please advise.

Thank you,

Tom Ward
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Olympia, WA 98501
360-705-8726