

Christy Mitchell

From: Mitchell, Christy
Sent: 02/09/2004 11:55:45 AM
To: 'mikemandm@aol.com'
CC:
BCC:
Subject: Internet 2.cm

Thank you for your interest in Remington products. The Buckhammer shell is scheduled for production in 2nd quarter of 2003. We hope they will begin to reach dealers late this summer. Thank you for your patience.

Used 700, not recalled

Thank you for contacting Remington Country. Your Model 700 was produced in 1996. Your firearm has not been involved in a recall. Anytime a firearm is purchased second-hand, we recommend taking it to a reputable gunsmith for cleaning and inspection to make sure it has not been altered to an unsafe condition. We suggest taking or sending your firearm to a Remington Authorized Repair Center or our factory for evaluation.

You can locate your nearest repair center by visiting the Repair Information Center in our Support Section and selecting your model and state:

<http://www.remington.com/repairsvc/ModelSelection.asp>

Remington recommends that the firearm be checked periodically by the Remington Arms Co or a Remington Authorized Repair Center. This will ensure proper inspection and any necessary replacement of worn or damaged parts.

Thank you for contacting Remington Country. Your Model 700 was produced in 1973. Your firearm has not been involved in a recall. Your rifle was originally installed with a bolt-lock, which means you have to put the safety switch on fire before you can open the bolt. We are offering a conversion at a special price if you would like your firearm converted, so that you can open the bolt at anytime with the safety on safe. To view more details regarding this modification, go to:

http://www.remington.com/Safety_Modification_Program/remington_safety.htm

Model 660

Dear Mr. Humble,

Thank you for contacting Remington Country. Your Model 660 was produced in 1971 and should be inspected for a trigger recall. We suggest taking or sending your firearm to a Remington Authorized Repair Center or our factory for evaluation.

You can locate your nearest repair center by visiting the Repair Information Center in our Support Section and selecting your model and state:

<http://www.remington.com/repairsvc/ModelSelection.asp>

To view more information on this safety message, go to:

http://www.remington.com/Safety_Modification_Program/remington_safety.htm

742

We apologize for the inconvenience. Following are some sources for repair of older Remington models. We no longer house any parts for this model. It may be difficult for local gunsmiths to find parts for obsolete models. For your convenience we have included a link below to a list of establishments that may offer parts or services for your older Remington firearm.

<http://www.remington.com/support/parts/obsolete.htm>

Schumaker Gunsmithing
1807 19th St
Parkersburg, WV 25101
304-485-8771

Mann & Son Sporting Goods
515 W Water St.
Pinckneyville, IL 62274
Phone: 618-357-2911
Fax: 618-357-3658

No special order production gun options/ rifle sights

We do not offer special orders on production rifles. The 700 barrels are drilled on the line and assembled for shipment directly to wholesalers and distributors.

16 gauge barrels

Thank you for contacting Remington Country. The new 16 gauge barrels will interchange with older 870 16 gauge receivers, however we do not have extra 16 gauge barrels available for parts sales yet. We are currently producing the barrels for production of the firearm and some set aside for repair situations.

Dear Mr. Morgan,

Due to the many variables involved with valuation, we would encourage you to refer to the many publications that are available on the subject of gun values or have it appraised by a collector. Many of these books are available through public libraries or local bookstores. For your convenience we have provided a listing of the more popular books:

Note: Remington does not accept responsibility for the goods or services provided by these sources.

Blue Book of Gun Values

Blue Book Publications

8009 34th Avenue South #175

Minneapolis, MN 55425

800-877-GUNS

bluebookinc.com

Flayderman's Guide to Firearm Values

Gun List

Modern Gun Values

Krause Publications

700 East State Street

Iola, WI 54990-0001

847-573-8530

Gun Trader's Guide

Shooter's Guide

Stoeger Publishing Company

Mansard Court
Wayne, NJ 07470
973-872-9500

Dear Mr.,

Thank you for contacting Remington Country. The Model was introduced in 19 and discontinued in 19. Serial numbers were not required until 1968, however if you would like to forward the 2-3 letters stamped on the barrel, this will narrow down year of manufacture for your firearm.

To view the history available on this model, go to:

xxxxxxxxxxxx

If you will complete the form located through the link below we will forward to you a copy of the original owner's manual.

<http://www.remington.com/whatsnew/readroom.htm>

You can also find owner's manuals for some of our current models on-line in our Reading Room in the "What's New" Section.

remove the action spring

Thank you for contacting Remington Country. Remove the recoil pad screws with a phillips head screw driver. To remove the action spring nut, you will need a long handled flat-head screw driver. Next, you will need to tap out the action spring retainer being careful to hold your finger over the action tube so that the action spring doesn't fly.

warranty

The warranty on your firearm is 2 years from the date of original purchase. Any defect from the factory would show itself within 2 years. If you have owned your **** less than 2 years and are the original owner, this would be covered unless it was from abuse.

Walnut wood

Thank you for the offer, however we have our own trees that we harvest for our stocks. We appreciate your interest.

ADL or BDL?

Thank you for contacting Remington Country. The BDL style has either a hinged floor-plate or detachable magazine so that you can unload from the bottom. The ADL has a blind magazine and unload only from the top.

Intern

Thank you for your interest in our company. We do not have an internship program available. You can regularly check our About Us/Employment Opportunity section of our website to check on an upcoming jobs available.

Trap barrel, over-bored

Thank you for contacting Remington Country. The trap barrel you have should only be used with the Trap chokes sent with it. This barrel is back-bored and the Sporting Clay barrel is not. Because of the gradual taper down the length of the barrel, the chokes were designed to follow this taper when they were threaded.

Remington Representative

Thank you for your interest in Stren products. The following section of our site lists our Remington Representatives that will offer the information you requested.

<http://www.remington.com/partner/agencies.asp>

Left hand guns wish list

Thank you for your interest in our products. We appreciate you taking the time to write in. Unfortunately we do not have enough demand to offer this in left hand at this time. We routinely forward all suggestions to our marketing departments for review. Consumer feedback allows us to understand consumer perception of our products. The greater the number of suggestions for a particular issue, the greater the likelihood of implementing the suggestion.

Thank you for contacting Remington Country. New product ideas should be forwarded to our legal department at:

Remington Arms, Inc
Legal department
PO Box 700
Madison, NC 27025

597 clip

We apologize for any inconvenience you have incurred. If you are having problems with the clip, please forward it to our Remington factory for inspection. If they find it won't function correctly, they will replace it if your firearm is under warranty. The warranty on your firearm is 2 years from the date of original purchase.

Ilion Firearms Plant & Custom Shop

14 Hoeftler Avenue

Ilion, NY 13357

If you prefer, we can inspect the firearm at the following Remington Premier Center. We will report the information you have provided to our Quality Team for documentation.

Mann & Son Sporting Goods

515 W Water St.

Pinckneyville, IL 62274

Phone: 618-357-2911 Fax: 618-357-3658

Thank you for your interest in Remington firearms. We offer a discount program for the following national and state organizations:

Conservation Groups
Boy Scouts of America
4-H
Future Farmers of America
Wildlife Agencies
Educational Institutions

Request should be submitted on official stationery and signed by responsible party for consideration.
Mail to:

Remington Arms, Inc.
PO Box 700
Madison, NC 27025

Thank you for your inquiry, and welcome to Remington Country! Your patch is coming out "dirty" because of copper residues. In centerfire rifles, these residues, created by copper jacketed ammunition, become chemically bonded to the bore. We test the barrels before they leave the factory. By running a patch with copper (bore) solvent applied, you will always end up with a dirty patch. However, this will have no effect on the performance of your rifle.

Donation package

Thank you for taking the time to write Remington Arms, Inc about a donation to your worthy event. We were pleased to learn that you think so highly of our products and want to help us promote them.

Unfortunately, we have allocated donations for the year. We do offer a donation package that can be purchased for \$100 and you will receive over \$250 worth of products and merchandise items. Attached is information and an order form for the special discount promotional package program that consists of a selection of Remington products to enhance your event.

Looking for product

We ship direct to Remington Wholesalers and do not have information on the local dealers that would have received this product.

We have a Retail Locator on the front page of our website or through the link below:

<http://remington-locator.custhelp.com/>

This should assist you with finding Remington products in your area. This is an ever growing list and does not include every dealer. You can also find some of our products at Walmart and Kmart. If you do not see your local dealer on this list, please have them log on to the Partner section of our website so we can include them as well. Thank you for your interest and support of Remington!

Looking for product.

We do not have information on which dealers may have received this firearm from our wholesalers. You may wish to have your local dealer contact one of the following wholesalers to locate this product:

NOTE: These wholesalers will only provide information to licensed firearms dealers.

Bangers Distribution	AL	800-226-4373
Zanders Sporting	IL	618-785-2235
Simmons Sporting	KS	913-592-3939
Sports South	LA	318-797-4848
Lew Horton	MA	508-366-7400
Bill Hicks & Co. MN		763-476-6200
Go Sportsman Supply	MT	406-252-2109
AcuSport	OH	513-593-7010
Grice Wholesale	PA	814-765-1663
Jerry's Sport Center	CT	800-234-2612
Ellett Brothers	SC	803-345-3751

We hope that this information will be helpful to you. If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST.

Remington Arms Co. -- America's Oldest Gunmaker

870 Remington Drive, Madison, NC 27025

1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801

Visit us in Remington Country at www.remington.com.
