

JOHN LOSCHIN

From: Earles, Jessica
Sent: 01/21/2004 03:20:29 PM
To: Loschin, John
CC:
BCC:
Subject: FW:

-----Original Message-----

From: Faulcon, Pamela L.
Sent: Wednesday, January 21, 2004 3:06 PM
To: Earles, Jessica
Subject: RE:

Get with John Loschin on this.

-----Original Message-----

From: Earles, Jessica
Sent: Wednesday, January 21, 2004 9:21 AM
To: Faulcon, Pamela L.
Subject:

----- Original Message -----

From: <info@remington.com>
To: <omasesar@shaw.ca>
Sent: Saturday, January 10, 2004 11:16 AM
Subject: [Incident 031116-000074] Safety Mechanism on Model 700 BDL

> Your reply did not process correctly. Please **REPLY** to this message and
> enter the text between the specified lines. Your message has been
> included below.

> =====

> Dear Jessica, or (To whom it may concern)

>

> I recently had my gun repaired for the bolt lock safety by the nearest
> Canadian authorized gunsmith (Nov. 21/03). I had mailed my receipts and the
> authorized gunsmith info with it to Remington Safety And Offer Rebate ,
1407
> Airport Rd. Suite 2247 Monroe, NC 28110 as stated on the form.

>

> I received my letter back this week, RTS and stamped Offer Expired. This
> offer was extended to until Dec. 31, 2003 at the time of my mailing. I had
> checked the Remington website again and this had been extended again to
> December 31, 2004.

>

> Could you please clarify this matter as I was expecting Remington to honor
> the rebate as promised.

>

> Sincerely,
> Onofre Masesar

should he remain if

Thank you!!
Jessica Earles
Remington Arms Company, Inc
Consumer Service Representative
U.S. Government & Military Sales
Phone: 800-243-9700 ext. 8788
Fax: 336-548-7801