

Dear Mr. ,

Thank you for contacting Remington Country. The front sight on the Express barrels are staked in, not threaded. We suggest taking or sending your firearm to a Remington Authorized Repair Center or our factory for evaluation.

You can locate your nearest repair center by visiting the Repair Information Center in our Support Section and selecting your model and state.

<http://www.remington.com/repairsvc/ModelSelection.asp>

**870 2 1/2" receiver**

Thank you for contacting Remington Country. Current 12 gauge magnum barrels will interchange with 870 12 gauge 2 3/4" receivers, except for the Special Field receiver. 870 12 gauge Magnum barrels will fit on the action, however the ejector inside the action was designed and will only eject reliably the 2 3/4" shells.

We apologize for the inconvenience you have incurred. If the local store sold you an o-ring, they will not hold up against the heat and pressure produced in our 11-87. The barrel seal, part #15899, can be purchased direct from the factory for \$4 each, plus shipping and tax.

To expedite your parts order please visit our Parts Information Center on our web site at:

<http://www.remington.com/support/partsmain.htm>

Detailed instructions are provided along with parts and/or service order forms.

**PARTS ORDERS INSTRUCTIONS:**

1. Fax your completed order form (<http://www.remington.com/support/parts/orderform.htm>) to: 1-336-548-7801.
2. Include your firearm model and serial number.
3. Part number, description and quantity. Parts numbers can be found in the parts listing and parts description in the Parts Information Center located in the Support section of our web site (<http://www.remington.com/support/partsmain.htm>).
4. Your complete mailing address (P.O. Box and Street Address) including zip code, telephone number and e-mail address.

Method of payment: MasterCard, Visa, Amex, or Discover Card number and expiration date. Prepayment may be made by check or money order. A quote may be made to you over the phone. (Sorry, no C.O.D.'s).

Thank you for contacting Remington Country. **Your Model 12 was produced around 1911.** To view the history on this model, go to:

<http://www.remington.com/aboutus/gunhistory.htm>

Due to the many variables involved with valuation, we would encourage you to refer to the many publications that are available on the subject of gun values or have it appraised by a collector. Many of these books are available through public libraries or local bookstores. For your convenience we have provided a listing of the more popular books:

Note: Remington does not accept responsibility for the goods or services provided by these sources.

Blue Book of Gun Values  
Blue Book Publications  
8009 34th Avenue South #175  
Minneapolis, MN 55425  
800-877-GUNS  
bluebookinc.com

Flayderman's Guide to Firearm Values  
Gun List  
Modern Gun Values  
Krause Publications  
700 East State Street  
Iola, WI 54990-0001  
847-573-8530

Gun Trader's Guide  
Shooter's Guide  
Stoeger Publishing Company  
Mansard Court  
Wayne, NJ 07470

### **1100 not cycling**

Thank you for your inquiry. The Model 1100 is designed to shoot either 2 3/4" or 3" shells, not both. The magnum barrel has a smaller gas orifice hole and 2 3/4" shells will not produce enough pressure to cycle in the magnum barrel.

### **Autoloader not cycling**

We apologize for any inconvenience you may be experiencing. Check to make sure that the gas orifice hole is clean and clean. Also, the magazine tube should not be lubricated. The **action spring that pushes** the bolt forward may need cleaning and lubricating. The stock will need to be removed for this inspection.

If you continue to have problems, we suggest taking or sending your firearm to a Remington Authorized Repair Center or our factory for evaluation.

You can locate your nearest repair center by visiting the Repair Information Center in our Support Section and selecting your model and state:

<http://www.remington.com/repairsvc/ModelSelection.asp>

The **difference between the two are cosmetic. The Wingmaster** comes with more accessories and the finishes are different. Parts between the two will interchange.

### **Standard vs light**

Thank you for contacting Remington Country. The light contour barrel is a few ounces lighter than the standard contour due to the thinner contour on the outside diameter of the barrel. The barrel can still safely shoot factory loaded ammunition with the correct choke installed.

### **Statement on the clam pack**

The clam pack states that the parts will not interchange with models made before '82. They put that in there because the Model 1100's made before around '82 had a detent made into the F/E so that the mag cap would lock down tight. The clam pack parts will fit on the Model 11-87 12 gauge old or new without a problem because the cap locks down with the magazine spring retainer. The older 1100's can be used with the clam pack parts, however they have to keep a check on the magazine cap every few shots to keep it good and tight. If the cap loosens, the barrel will have a slight movement and cause wear in the receiver.

### **11-87 SM**

We apologize for any inconvenience. The Model 11-87 Super Mag should cycle loads down to 3 1/4 drams of powder and 1 1/8 oz of shot. When shooting 2 3/4" shells with this load or less you may need to install a barrel seal activator for added pressure. If you did not receive one with your firearm you can register for a seal to be sent at no charge at the following section of our site.

<http://www.remington.com/support/parts/partsinfo.htm>

### **To remove the fore-end nut**

Thank you for contacting Remington Country. To remove the fore-end nut, you can take a pair of needle-nose pliers and open them into the cuts in the nut. Unthread it counter-clockwise. After removing the nut, rock the action bars until the fore-end tube works out of the fore-end.

A fore-tube nut wrench is offered through Brownell's if you prefer.

[www.brownells.com](http://www.brownells.com)

### **11-87 won't cycle light loads**

Thank you for contacting Remington Country. The Model 11-87 is designed to cycle down to 3 1/4 drams of powder and 1 1/8 oz of shot. We offer a Skeet barrel that will cycle light target loads. You can view a list of our replacement barrels at the bottom of the firearms section of our website or you can click on the link below:

<http://www.remington.com/firearms/xtrabbl.htm>

Barrels can be purchased through your local dealer, Cabela's, Bass Pro Shops as well as through our Parts Department.

#### **To remove the magazine extension**

To remove the magazine extension, unscrew the extension bracket screw. Slide extension bracket off the barrel and magazine extension. Unscrew the coupling that threads the extension onto the magazine tube. If this is the part you are having difficulty with, ensure that the firearm is on SAFE and unloaded. Tap the butt of the stock lightly on the floor while at the same time turning the coupling. Sometimes this will help jar it loose. You may also want to apply a little RemOil at the coupling.

#### **Selling parts barrels**

Thank you for contacting Remington Country. We are not offering the \*\* barrels in our listing of extra barrels available for sale, however if we have available inventory you can purchase the barrel direct from the factory. To inquire, call our Parts Dept at 800-243-9700, Mon-Fri 9-5 EST.

#### **How to re-install the bolt on the 870**

Thank you for your inquiry. Assemble the bolt onto the slide and action bars and guide them into the receiver. Without putting pressure on the fore-end press the right shell latch at the tip. If you are applying too much pressure on the fore-end it won't go in. Once you feel it move over that latch, press the left shell latch at the tip and then pull the fore-end all the way in. Again, if you are putting pressure on the fore-end before depressing the shell latch, it won't budge.

If you need further assistance or would like to speak with a Parts and Repair Representative, call 800-243-9700, Mon-Fri 9-5 EST.

#### **Difference in 11-87/1100**

Thank you for your inquiry. The Model 1100 was designed for either 2 3/4" or 3" shells, not both interchangeably as the 11-87 is capable of.

We do not offer a cantilevered 20 gauge barrel available for sale at this time.

You can view a list of our replacement barrels at the bottom of the firearms section of our website or you can click on the link below:

<http://www.remington.com/firearms/extra.html>

Thank you for contacting Remington Country. We do not offer adjustable stocks at this time. The following companies may be able to assist with special stock needs.

Royal Arms Gunstocks, 406-453-1149  
Great American Stock Co. 800-724-4867  
Wenig Custom Gunstocks, 609-547-3334

#### **16 gauge barrels on older receivers**

Thank you for contacting Remington Country. The new barrels will interchange, however they will not have the detent that the magazine cap locks down onto installed. We are not offering the 16 gauge barrels in our listing of extra barrels available for sale, however if we have available inventory you can purchase the barrel direct from the factory. To inquire, call our Parts Dept at 800-243-9700, Mon-Fri 9-5 EST.

Thank you for contacting Remington Country. We recommend an improved cylinder choke for shooting rifled slugs and a modified for buckshot. Tighter chokes tend to alter the lead rifling on the slug and may affect the flight of the slug.

To view suggestions by experienced hunters, go to the following site and choose your game.

<http://www.remington.com/support/hunting.htm>

**Forcing Cone**

the barrels are manufactured by Remington at our factory in Ilion, NY. Unfortunately, we do not release any dimensional information for any of our firearms.