

Remington.



REMINGTON ARMS COMPANY, INC.

LAW ENFORCEMENT - GOVERNMENT SALES
800 REMINGTON DRIVE - P.O. BOX 700
MADISON, NORTH CAROLINA 27725-0700
TELEPHONE 336-840-6392
FAX 336-840-6290

August 15, 2003

FBI Academy
HRT Building
Quantico, VA 22135
Att. Ms Theresa Powell

RE: RFP 0026791 Rifle System Samples - Issues

Dear Ms Powell,

In response to your August 12, 2003 FAX pertaining the clarifications and deficiencies the FBI armorer's noted with our proposal samples I offer the following, addressing each issue according to its number:

Clarification

- 1) One Master Price and Technical proposal was hand delivered by me to the HRT building on July 30, 2003. I believe you have now found that copy.
- 2) While the solicitation noted that the brushes were optional (6.5 -6 page 13), we had certainly planned on including them and had failed to put them in the box. These too will be delivered to you immediately. These will be part of the system.
- 3) It was our intent to epoxy the studs in place and must have failed to do so. This will be taken care of next week when we come to review the guns and will be part of the system.

Deficiencies

- 4) This condition is not uncommon. The condition relates to a tolerance stack up issue between the bolt body and the bolt handle location and their relative position to the primary extraction cam surface on the receiver. We did not pre-check for this on the 3 sample guns, nor do we typically check for the condition on any production rifles. The condition does not present a safety issue, nor does it interfere with the rifle's normal cycle of operation. If this is a specification requirement for the FBI we can and will comply with it for the samples as well as for all guns delivered under contract. It can and will be resolved but will call for resolution on FBI0003 to take place at our factory to insure proper bolt tolerances after repair. Production rifles will be screened for this condition prior to shipment. I will FedEx this gun back to Remington for repair. It will then be immediately turned around and sent back to continue testing.

It may appear to the review panel that it was the trigger binding, but I assure you this is not the case. Due to the effects of the tolerance stack up, the sear safety cam does not reset until the bolt is moved slightly rearward. Once the sear safety cam resets, it allows

the trigger to return to full engagement. This presents the appearance of the trigger binding as the firing pin is being cocked.

This will be easily and readily resolved by reviewing the aforementioned tolerance stack ups so that this rifle will perform like the other two. This is then how ALL rifles will perform should we be awarded this contract.

Page 2

Deficiencies continued:

5) We will correct this by further sanding out the bolt handle channel on the stock. This should have been done after the bedding process and apparently was omitted.

All of these issues will become part of our assembly process and final inspection process to insure no FBI guns leave the factory should we win this solicitation. In fact, we are implementing several new assembly and quality control processes based on these guns getting out with out these items being checked.

Per our phone discussion, Norm Chandler, Jr. and I will be at the academy on Monday to resolve these issues.

I apologize for the problems and promise to take care of this in a most expedient manor. Thank you for the opportunity to make these corrections.

Sincerely,

Gregory A. Foster

Gregory A. Foster
Manager, Law Enforcement
And Government Sales