

---

**From:** Donna Whitley  
**Sent:** 2/24/2003 3:47:10 PM  
**To:** Kemp, Lisa  
**CC:**  
**BCC:**  
**Subject:** FW: Remington Safety Modification Program

-----Original Message-----

From: BearSeas@aol.com [mailto: BearSeas@aol.com]  
Sent: Friday, February 21, 2003 7:23 AM  
To: dwhitley@coresco.com  
Subject: Remington Safety Modification Program

Good Morning,

I read in a magazine that I would receive a \$20.00 dollar coupon Towards the purchase of a Remington product if I had the modification work done to my rifle.

If I receive the coupon and then purchase a product or purchase a product and then receive a coupon seems to not be a big deal. I would suspect that customer satisfaction is worth your attention. After all, Wasn't it your company that initiated this "recall" and "incentive" program?

It is you company and you can choose to withhold the coupon from me. It will not make or break my bank. I will, however, make sure that everyone I talk with knows about this so they can make an informed choice to pick the type of company they want to deal with and spend money with.

Have a nice day,  
Barry Neunzig