

Karin Hollmer

From: Loschin, John
Sent: 12/09/2002 04:05:16 PM
To: Phillips, Rena; Madison Consumer Services
CC:
BCC:
Subject: RE: Unhappy Consumer!! (Intermountain Sports, ID RARC)

Dennis is looking into intermountain.

-----Original Message-----

From: Phillips, Rena
Sent: Monday, December 09, 2002 3:54 PM
To: Madison Consumer Services
Subject: Unhappy Consumer!! (Intermountain Sports, ID RARC)

Just had a consumer call regarding 700 bolt lock safety program, and he was referred to Intermountain Sports of Idaho. The consumer had another question as to how to ship it and instead of calling us back he called Intermountain Sports and got their message saying that they were no longer in business. He was not happy at all!! Nicole had sent out an e-mail earlier regarding this. Just thought I would send a reminder

Rena V. Phillips

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